



T06/02/25

**REQUEST FOR PROPOSAL FOR THE
UPGRADE OF IT SERVER AND
STORAGE INFRASTRUCTURE FOR THE
IDC**

**BID CLOSING DATE:
19 MARCH 2025 AT 11:00 AM**

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SECTION 1: GENERAL CONDITIONS OF BID

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1. PROPRIETARY INFORMATION

Industrial Development Corporation of SA Ltd (IDC) considers this Request for Proposal (RFP) and all related information, either written or verbal, which is provided to the respondent, to be proprietary to IDC. It shall be kept confidential by the respondent and its officers, employees, agents and representatives. The respondent shall not disclose, publish, or advertise this RFP or related information to any third party without the prior written consent of IDC.

2. ENQUIRIES

2.1. All communication and attempts to solicit information of any kind relative to this RFP should be channelled **in writing** to:

Name: Mr Joseph Phiri

Telephone Number: Office: +27 11 269 3810

Email address: josephp@idc.co.za

2.2. Enquiries in relation to this RFP will not be entertained after **16h00 on 10 March 2025**.

2.3. The enquiries will be consolidated, and IDC will issue one response and such response will be posted, within two days after the last day of enquiries, onto the IDC website (www.idc.co.za) under tenders i.e., next to the same RFP document.

2.4. The IDC may respond to any enquiry in its absolute discretion and the bidder acknowledges that it will have no claim against the IDC on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

3. BID VALIDITY PERIOD

3.1. Responses to this RFP received from bidders will be valid for a period of **120** days counted from the bid closing date.

4. INSTRUCTIONS ON SUBMISSION OF BIDS

4.1. Bid responses must be submitted in electronic format only and must be sent to the dedicated platform as provided herein.

4.2. Bid responses should be in generally acceptable / standard electronic file format/s (i.e., Microsoft suite of products or pdf) to enable access thereto by the IDC for purposes of evaluating responses received. Where documents are presented in a format which cannot be accessed by the IDC through generally acceptable formats, such bid response will be disqualified.

4.3. The closing date for the submission of bids is **19 March 2025 not later than 11:00 AM** (before midday). No late bids will be considered. Bids must only be sent to https://idcza-my.sharepoint.com/:f/g/personal/tinys_idc_co_za/IgKgJ4KOOZwIR7seqjP0ZBUYAdabnitqVi3iciYiAGjfPZc

Bids sent to any other platform other than the one specified herein will be disqualified and will not be considered for evaluation. It is the bidder's responsibility to ensure that the bid is sent to the correct platform and that this is received by the IDC before the closing date and time in IDC's dedicated platform: https://idcza-my.sharepoint.com/:f/g/personal/tinys_idc_co_za/IgKgJ4KOOZwIR7seqjP0ZBUYAdabnitqVi3iciYiAGjfPZc

4.4. Bidders are advised to submit / send its bid responses at least **30 minutes** before the 11:00AM deadline to avoid any Information Technology (IT) network congestions or technical challenges in this regard which may result in bid responses being received late. **IDC's platform is configured to receive documents with sizes up to 50MB.**

4.5. The IDC will not be held responsible for any of the following:

- 4.5.1. bid responses sent to the incorrect platform;
- 4.5.2. bid responses being inaccessible due to non-standard electronic file formats being utilised to submit responses by bidders;
- 4.5.3. any security breaches and unlawful interception of tender / bid responses by third parties outside the IDC's IT network domain;
- 4.5.4. bid responses received late due to any IT network related congestions and/or technical challenges; and
- 4.5.5. bid responses with file size limits greater than IDC's platform capacity of 50MB.
- 4.6. Only responses received via the specified platform will be considered.
- 4.7. Where a complete bid response (Inclusive of all relevant Schedules) is **not received** by the IDC in its electronic platform (https://idcz-my.sharepoint.com/:f/g/personal/tinys_idc_co_za/IgKgJ4KOOZwIR7seqjP0ZBUYAdabnitqVi3iciYiAGjfPZc) by the closing date and time, such a bid response will be regarded as incomplete and late. Such late and / or incomplete bid will be disqualified. **It is the IDC's policy not to consider late bids for tender evaluation.**
- 4.8. Amended bids may be sent to the electronic platform (https://idcz-my.sharepoint.com/:f/g/personal/tinys_idc_co_za/IgKgJ4KOOZwIR7seqjP0ZBUYAdabnitqVi3iciYiAGjfPZc) **marked** "Amendment to bid" and should be received by the IDC **before** the closing date and time of the bid.

5. PREPARATION OF BID RESPONSE

- 5.1. All the documentation submitted in response to this RFP must be in English.
- 5.2. The bidder is responsible for all the costs that it shall incur related to the preparation and submission of the bid document.
- 5.3. Bids submitted by bidders which are companies or are comprised of companies must be signed by a person or persons duly authorised thereto by a resolution of the applicable Board of Directors, a copy of which Resolution, duly certified, must be submitted with the bid.
- 5.4. The bidder should check the numbers of the pages of its bid to satisfy itself that none are missing or duplicated. No liability will be accepted by IDC in regard to anything arising from the fact that pages of a bid are missing or duplicated.
- 5.5. Bidder's tax affairs with SARS must be in order (tax compliant status) and bidders must provide written confirmation to this effect as part of their tender response.
- 5.6. In the event that the bidding structure is a Prime Contractor with Sub-contractor/(s), then the Prime Contractor **must** hold the highest percentage allocation in terms of the value of the contract.

6. SUPPLIER PERFORMANCE MANAGEMENT

- 6.1. Supplier Performance Management is viewed by the IDC as a critical component in ensuring value for money acquisition and good supplier relations between the IDC and all its suppliers.
- 6.2. The successful bidder shall upon receipt of written notification of an award, be required to conclude a Service Level Agreement (SLA) with the IDC, which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor, and assess the supplier performance and ensure effective delivery of service, quality and value-add to IDC's business.
- 6.3. Successful bidders will be required to comply with the above condition, and also provide a scorecard on how their product / service offering is being measured to achieve the objectives of this condition.

7. ENTERPRISE AND SUPPLIER DEVELOPMENT

The IDC promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be subject to negotiations between the IDC and the successful bidder.

8. IDC'S RIGHTS

- 8.1.** The IDC is entitled to amend any bid condition, bid validity period, RFP specification, or extend the bid closing date, all before the bid closing date. All bidders, to whom the RFP documents have been issued and where the IDC have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the IDC's website under the relevant tender information. All prospective bidders should therefore ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.
- 8.2.** The IDC reserves the right not to accept the lowest priced bid or any bid in part or in whole. It normally awards the contract to the bidder who proves to be fully capable of handling the contract and whose bid is functionally acceptable and financially advantageous to the IDC.
- 8.3.** The IDC reserves the right to conduct site visits at bidder's corporate offices and / or at client sites if so required.
- 8.4.** The IDC reserves the right to request all relevant information, agreements, and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the IDC to conduct background checks, including FICA verification, on the bidding entity and any of its directors / trustees / shareholders / members.
- 8.5.** The IDC reserves the right, at its sole discretion, to appoint any number of vendors to be part of this panel of service providers, if applicable (i.e., where a panel is considered).
- 8.6.** The IDC reserves the right of final decision on the interpretation of its tender requirements and responses thereto.
- 8.7.** The IDC reserves the right to consider professional conduct and experiences it had with any bidder which rendered similar services to the IDC in the past 5 years over and above the references put forward by the bidder in its response.

9. UNDERTAKINGS BY THE BIDDER

- 9.1.** By submitting a bid in response to the RFP, the bidder will be taken to offer to render all or any of the services described in the bid response submitted by it to the IDC on the terms and conditions and in accordance with the specifications stipulated in this RFP document.
- 9.2.** The bidder shall prepare for a possible presentation should IDC require such and the bidder will be required to make such presentation within five (5) days from the date the bidder is notified of the presentation. Such presentation may include a practical demonstration of products or services as called for in this RFP.
- 9.3.** The bidder agrees that the offer contained in its bid shall remain binding upon him/her and receptive for acceptance by the IDC during the bid validity period indicated in this RFP and its acceptance shall be subject to the terms and conditions contained in this RFP document read with the bid.
- 9.4.** The bidder furthermore confirms that he/she has satisfied himself/herself as to the correctness and validity of his/her bid response; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all his/her obligations under a resulting contract for the services contemplated in this RFP; and that he/she accepts that any mistakes regarding price(s) and calculations will be at his/her risk.
- 9.5.** The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under the supply agreement and SLA to be concluded with IDC, as the principal(s) liable for the due fulfilment of such contract.

- 9.6. The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with its bid will become IDC property unless otherwise stated by the bidder/s at the time of submission.

10. REASONS FOR DISQUALIFICATION

- 10.1. The IDC reserves the right to disqualify any bidder which does any one or more of the following, and such disqualification may take place without prior notice to the offending bidder:
- 10.1.1. bidder whose Tax Status is non-compliant, after they have been notified accordingly and still remain non-compliant;
 - 10.1.2. bidder who submit incomplete information and documentation according to the requirements of this RFP document;
 - 10.1.3. bidder who submit information that is fraudulent, factually untrue, or inaccurate information;
 - 10.1.4. bidder who receive information not available to other potential bidders through fraudulent means;
 - 10.1.5. bidder who do not comply with any of the mandatory requirements as stipulated in the RFP document;
 - 10.1.6. bidder who fail to comply with POPIA requirements as listed herein; and
 - 10.1.7. bidder, as the prime contractor, who holds a lower percentage in terms of the value of the contract than any of its subcontractor/(s).

11. RETURNABLE SCHEDULES

Bidders shall submit their bid responses in accordance with the returnable schedules specified below (each schedule must be clearly marked):

- 11.1. **Cover Page:** (the cover page must clearly indicate the RFP reference number, bid description and the bidder's name)

11.2. Schedule 1:

- 11.2.1. Executive Summary (explaining how you understand the requirements of this RFP and the summary of your proposed solution)
- 11.2.2. Annexure 1 of this RFP document (duly completed and signed)

11.3. Schedule 2

- 11.3.1. Copy of Board Resolution, duly certified;
- 11.3.2. Originally certified copy of ID document for the Company Representative;
- 11.3.3. Annexure 2 of this RFP document (duly completed and signed);
- 11.3.4. Annexure 3 of this RFP document (duly completed and signed);
- 11.3.5. Annexure 4 of this RFP document (duly completed and signed);
- 11.3.6. Response to Annexure 6: BEE Commitment Plan;
- 11.3.7. Bidders must submit a B-BBEE verification certificate. For Exempted Micro Enterprises (EME) with an annual revenue of less than R10 million and Qualifying Small Enterprises (QSE) with an annual revenue of between R10 million and R50 million per annum, a sworn affidavit confirming the annual total revenue and level of black ownership may be submitted. Any misrepresentation in terms of the declaration constitutes a criminal offence as set out in the B-BBEE Act as amended.

Note: If a bidder is a Consortium, Joint Venture or Prime Contractor with Subcontractor(s), the documents listed above must be submitted for each Consortium/ JV member or Prime Contractor and Subcontractor(s).

- 11.3.8. Annexure 7 of this RFP document (duly responded to);
- 11.3.9. Annexure 8 of this RFP document (duly completed and signed, if applicable);
- 11.3.10. Statement of Financial Position of the Bidder: Latest Audited Financial Statements (where applicable in terms of the Company's Act) and/or independently reviewed financial statements and/or Cashflow Budget for new entities with no financial records.
- 11.3.11. Copy of Joint Venture/ Consortium/ Subcontracting Agreement duly signed by all parties (if applicable).

11.4. Schedule 3:

- 11.4.1. Response to Section 2 of this document, in line with the format indicated in this RFP document.
- 11.4.2. Annexure 5 of this RFP document duly completed and signed.

11.5. Schedule 4: Price Proposal (response to Section 3 of this RFP document).

NOTE: Must be submitted as a separate file/document marked Schedule 4: Price Proposal)

12. EVALUATION CRITERIA AND WEIGHTINGS

Bids shall be evaluated in terms of the following process:

12.1. Phase 1: Initial Screening Process: During this phase, bid responses will be reviewed for purposes of assessing compliance with RFP requirements including the general bid conditions and also the Specific Conditions of Bid, which requirements include the following:

- IDC will make use of the Central Supplier Database (CSD) to access key information which is required to conduct supplier vetting including Company Registration status, tax compliance status and any other relevant checks conducted on CSD.
- In the event that the bidding structure is a Prime Contractor with Sub-contractor/(s), then IDC will evaluate the information provided in Annexure 2 (Acceptance of Bid Conditions and Bidder's Details) and if determined that the Prime Contractor holds a lower percentage in terms of the value of the contract than any of its subcontractor/(s), then the bid will be disqualified.
- Submission of ID copy for the Company Representative as referenced in 11.3.3 above.
- BEE Status Certification as referenced in 11.3.7 above.
- Completion of all Standard Bidding Documents and other requirements, as reflected in this RFP, which covers the following:
 - Section 2: Statement of compliance with the Functional Evaluation Criteria for this RFP.
 - Section 3: Cost Proposal and Price Declaration Form.
 - Annexure 1: Acceptance of Bid Conditions.
 - Annexure 2: Tax Compliance Requirements.
 - Annexure 3: Bidder's Disclosure.
 - Annexure 4: Shareholders' Information/ Group Structure.
 - Annexure 5: Bidders Experience & Project Team.
 - Annexure 6: BEE Commitment Plan.
 - Annexure 7: Disclosure Statement.
 - Annexure 8: Privacy & Protection of Personal Information Act 4 of 2013 Requirements.

Note: Failure to comply with the requirements assessed in Phase 1 (compliance), may lead to disqualification of bids.

12.2. Phase 2: Technical/ Functionality Evaluation

Bid responses will be evaluated in accordance with the Functional criteria as follows:

12.2.1. Mandatory Functional/ Technical Requirements

All bid responses that do not meet the Mandatory Functional Requirements will be disqualified and will not be considered for further evaluation on the Other Functional Requirements. The Mandatory Functional Requirements are stated in section 2 of this RFP document.

Note: Failure to comply with the Mandatory Functional Requirements assessed in this phase will lead to disqualification of bids.

12.2.2. Other Functional/ Technical Requirements

With regards to the other Functional Requirements, the following criteria (set out in more detail in section 2 of this RFP document) and the associated weightings will be applicable:

ELEMENT	WEIGHT
BIDDER'S RELEVANT EXPERIENCE	20
BIDDER'S PROPOSAL (PROACTIVE SUPPORT)	10
BIDDER'S PROPOSAL (REACTIVE SUPPORT)	10
PROJECT IMPLEMENTATION PLAN	5
EXPERIENCE, SKILLS AND QUALIFICATIONS OF THE TECHNICIAN	15
TECHNICAL SPECIFICATION	40
TOTAL	100

Note: The minimum qualifying score for functionality is 70%. All bidders that fail to achieve the minimum qualifying score on functionality shall not be considered for further evaluation on Price and Specific Goals.

12.3. Phase 3: Preference Point System

All bids that achieve the minimum qualifying score for Functionality (acceptable bids) will be evaluated further in terms of the preference point system, as follows:

CRITERIA	POINTS
Price	80
Specific Goals ¹	20
TOTAL	100

¹Specific Goals for this tender and points that may be claimed are indicated per table below:

SPECIFIC GOALS	POINTS (80/20 system)
Black ownership ²	10
30% Black women ownership	5
Any % of ownership by Black Designated Groups ³	2
Reconstruction Development Programme Objective: Promotion of SMMEs (Entities that are EME or QSE)	3
TOTAL POINTS	20

²Black ownership: 100% black owned entities will score the full 10 points (if 80/20 system) and between 51% - 99.99% black owned entities will score 4 points (if 80/20 system).

³Black Designated Groups has the meaning assigned to it in the codes of good practice issued in terms of section 9(1) of the Broad-Based Black Economic Act as amended.

12.4. Phase 4: Objective Criteria

This contract will be awarded to the bidder scoring the highest points unless an objective criterion justifies the award of the tender to a bidder other than the highest scoring bidder.

12.4.1. Objective Criteria are:

The bidder must pose less risk to the IDC. The risk will be assessed in terms of, but not limited to, the following:

- Reputational Risk: This will be assessed in line with the bidder's disclosure (Refer to Annexure 7: Disclosure statement of this document).
- Concentration Risk: Over exposure to a single bidder.
- The bidder's financial capability in relation to the execution of the contract.
- The bidder's past performance in IDC contracts.

13. PROMOTION OF EMERGING BLACK OWNED SERVICE PROVIDERS

It is the IDC's objective to promote transformation across all industries and/ or sectors of the South African economy and as such, bidders are encouraged to partner with a black owned entity (being 50%+1 black owned and controlled). Such partnership may include the formation of a Joint Venture and/ or subcontracting agreement etc., where a portion of the work under this tender would be undertaken by black owned entities. To give effect to this requirement, bidders are required to submit a partnership / subcontracting proposal detailing the portion of work to be outsourced, level of involvement of the black owned partner and where relevant, submit either a consolidated B-BBEE scorecard or each bidder of the partnership in their individual capacity to submit a BEE certificate or Sworn Affidavit in case of an EME or QSE which will be considered as part of the Specific Goals scoring listed in 12.3.

SECTION 2: FUNCTIONAL REQUIREMENTS SPECIFICATION

SECTION 2: FUNCTIONAL REQUIREMENTS

1. SPECIAL INSTRUCTIONS TO BIDDERS

- 1.1. Should a bidder have reason to believe that the Functional Requirements are not open/fair and/or are written for a particular service provider; the bidder must notify IDC Procurement within five (5) days after publication of the RFP.
- 1.2. Bidders shall provide full and accurate answers to the questions posed in this RFP document, and, where required explicitly state "Comply/Not Comply" regarding compliance with the requirements. Bidders must substantiate their response to all questions, including full details on how their proposal/solution will address specific functional/ technical requirements; failure to substantiate may lead to the bidder being disqualified. All documents as indicated must be supplied as part of the bid response.
- 1.3. Failure to comply with Mandatory Requirements may lead to the bidder being disqualified.

2. BACKGROUND INFORMATION

- 2.1. The IDC is currently utilizing HPE servers and storage as well as ExaGrid storage at its campus in Sandton, as well as in 15 regional offices across South Africa (i.e. Durban, Cape Town, Polokwane, Pietermaritzburg, Rustenburg, Port Elizabeth, East London, Mthatha, Brits, Mafikeng, Bloemfontein, Nelspruit, Emalaheni, Kimberley and Upington). The IDC server infrastructure is designed and build around the native integration and interoperability of VMware, Veeam, ExaGrid and HPE

The IDC has two Data Centres at its Head Office in Sandton (one for Production and one for Backups) as well as a Disaster Recovery site in Gauteng. The IDC server environment is virtualised using VMware and Hyper-V.

The IDC wishes to partner with certified, competent, and experienced IT Company to supply, service, install and maintain the new and existing HPE infrastructure at the IDC Campus Head Office in Sandton, and regional offices for the next 5 years.

In addition to the HPE start-up services specified in the BOM, this project will also require the successful bidder to provide the following support services for 5yrs:

- Solution architecture design
- Workload assessment
- Storage design
- Solution network requirements review
- VMware Licensing Renewals and support
- VMware Upgrade design and Implementation
- Veeam Licensing Renewal and support
- Veeam Upgrade design and implementation
- Migration services

Note – the services specified above will be qualified with the successful bidder and the costs of the services must be provided for as part of the ongoing pre-paid support services. The IDC has standardized on Hewlett Packard and are currently utilizing HPE servers and storage as well as Exagrid storage at its campus in Sandton, as well as 14 regional office sites across South Africa

2.2. Existing Infrastructure

Compute:

The IDC currently has 2 X HPe Synergy Blade Enclosure as follows:

- Synergy Enclosure 1 is populated with 4 X HPe Synergy Blade Servers BL660 with 4 CPU's each. The Synergy Blade Enclosure includes Virtual Connect Flex Fabric 20/40Gb F8 Interconnect Switches.
- Synergy Enclosure 2 is populated with 6 X HPe Synergy Blade Server BL480 with 2 CPU's each. The Synergy Blade Enclosure includes Virtual Connect Flex Fabric 100Gb F32 Interconnect Switches which are managed by HP OneView Centralised Management Software.

These redundant pairs Virtual Connect Switch Modules provide eight adjustable downlink connections (six Ethernet and two Fibre Channel, or six Ethernet and two iSCSI or eight Ethernet) to dual-port Flex-Fabric adapters (4820/3820) on each server. There are six QSFP+ uplink multi-function ports available for connection to upstream 40Gb or 100Gb Ethernet switches. The six multi-function ports can be configured for Ethernet and Fibre Channel connectivity.

Storage:

The IDC currently has 2 X HPe 3PAR Storage Systems as follows.

- Production: 3PAR 8400 for production, with Fibre Channel connectivity and 56 X 3.49 TiB SSD Drives, and 195TiB capacity.
- DR: 3PAR 8200 for DR, with Fibre Channel connectivity and 40 X 1.09TiB FC Drives and 36 X 3.53TiB Nearline Drives and 170TiB total capacity.

Backup Storage:

The IDC currently make use of 3 X ExaGrid EX63000 as well as 2 X MSA2052 Storage Devices with 1680Tb Capacity for Backup.

Production: 1 X ExaGrid 63000, 2 X MSA2052

DR: 2 X ExaGrid 63000

3. Scope of work/Terms of reference

The IDC is looking to appoint a service provider to replace aging servers and expand on server infrastructure, replace storage as well as expand on the Backup storage as per below:

Compute:

Replace and expand on composable infrastructure environment with a 3rd Blade Enclosure, 6 X Blade servers with dual CPU's, as well as Virtual Connect switches. *The proposed infrastructure must be able to fully integrate and be managed as a single solution with IDC's existing HPe Synergy composable Infrastructure.*

Expand Existing Synergy Frame with **4 X Blade servers** with dual CPU's.

Minimum Requirement of Compute Modules

Dual CPU Compute Modules

2 X INT Xeon-G 6430 CPU

16 X 64GB 2Rx4 PC5-4800B-R Smart Kit

2 X 480GB NVMe RI M.2 MV SSD

1 X 25/50Gb CNA

Storage:

- Replace the 3PAR storage with **Alletra MP** infrastructure in Production and DR sites.
- Storage must provide mission-critical storage at midrange economics, **disaggregated, scale-out block storage** with a **100% data availability guarantee**.
- **Managed via AI-driven cloud experience**, efficiently scale, and extreme resiliency and performance to mission-critical apps.
- **Seamless and effortless data migration** from 3PAR Storage to proposed Storage.
- **All NVMe Performance**

Storemore Guaranteed and must provide a data compaction ratio of at least 4:1, calculated as a ratio of Logical to used capacity, in aggregate, across all reducible data.

100% data availability guaranteed for all mission-critical tiers.

100% Automated L1/L2 Support

Cloud Operational Experience

Timeless storage ownership to enhance investment protection. The proposed storage must offer an always-modern, simplified, and worry-free ownership experience with an easily upgradeable storage architecture. Must include non-disruptive controller upgrades, all-inclusive software, and guarantees for 100% data availability, data reduction, and customer satisfaction for 5 years +.

Minimum Requirements:

Production: 180Tib Usable Capacity, with Effective Usable Capacity @ 2.5:1 = 416Tib.

8 X 25Gb iSCSI

132k Mixed IOPS

260k Random Read IOPS

75k Random Write IOPS

DR: 161Tib Usable Capacity, with Effective Usable Capacity @ 2.5:1 = 367Tib.

8 X 25Gb iSCSI

70k Mixed IOPS

160k Random Read IOPS

39k Random Write IOPS

Network Connectivity for the Storage

- **Production:** 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch)
- **HA:** 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch)
- **DR:** 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch)

Backup Storage:

Expand the existing ExaGrid Backup Storage. ExaGrid network connectivity is 2 X 25Gb
Move the EX63000 from Production to DR

Add Additional EX189-SEC Exagrid with 432TB Capacity for Production Backups
Add Additional EX189-SEC Exagrid with 432TB Capacity for M365 Backups

Software

Implementation / installation

The appointed service provider will be required to supply, deliver and install all the hardware OR Similar as per the scope of work. The Implementation / installation must include the following:

- Planning, Design, Implementation, Documentation and Project Management.
- A site inspection to confirm, power, cooling and rack space.
- Integration of new proposed infrastructure to existing servers, VMWARE and VEEAM Backup and Replication software.
- Integration of ExaGrid Backup Storage including replication to DR with VEEAM Backup and Replication.
- Implementation of software revisions, including hot fixes, patches, service packs, or upgrades from prior versions, on the Customer's existing SAN, network, and host environment.
- Implementation of host-based logical volumes and associated file system structures.
- Installation of host operating system patches and device drivers if required
- Installation of required software, patches, firmware updates, or topology changes needed to achieve a supported interconnect environment compatible with the existing HPE Infrastructure.
- Zoning configuration of switches.
- Migration of **200** production servers to the new Infrastructure
- Setup of Infrastructure at the DR Site

Skills transfer:

- Comprehensive skills transfer to five (5) Engineers.

Support Services

The appointed service provider will be required to provide proactive and pre-paid service support as follows for a period of five (5) years:

- **Proactive Support:** Once a month, 3 days to provide proactive support
- **Pre-Paid Services:** for ad-hoc services 300 Hours per annum, must be valid for 5 years

Note: For the bidder to provide one-hour reactive support, the bidder must have a Standby resource to resolve within six hours

Below are minimum functional Requirements:

Blade Enclosure Frame

A single infrastructure of physical and virtual pools of compute, storage, and fabric resources, and a single management interface that allows IT to instantly assemble and re-assemble resources in any configuration.

- Up to 12 half-height or 6 full-height Compute Modules, Zone designs allow space for double wide half height and full height Compute and/or Storage devices, mixing allowed in designated areas.

- Two appliance bays for redundant management appliances, embedded Management Software
- Redundant Power Supplies
- Up to 6 Interconnect bays for full redundancy of 3 fabrics.
- Two (2) slots for Frame Link Modules, offering links to multiple frames through a private air-gapped management network
- Management that maximizes power and cooling efficiency
- Intelligent Resources technology built-in to every frame and option for Auto-Discovery of resources

Management Appliance (Composer), powered by Centralised Management Software to manage the composable infrastructure.

- Fluid pools of resources in a single infrastructure of Compute, Storage, and Fabric resources which are matched to workloads with self-assimilating capacity,
- Software-defined intelligence from a single interface that efficiently matches logical software structures to available resources for rapid workload implementation, leveraged re-use, and orchestrated template-driven operations, and
- Unified API access for integrations, automations, and customizations by utilizing simple programming of every infrastructure element to easily automate IT operational processes and applications.
- Analytics software that uses AI to make every system smarter and more self-sufficient to predict and automatically resolves issues.

Image Streamer

- Provisioning boot/run storage volumes and deployment of the OS,
- Personalization of the OS per the deployment plan,
- Automatic generation of iSCSI targets for the boot/run volume, and
- Rapid updates of compute modules with the latest images
- A single point of management for single or scaled frames

Frame Link Module (FLM)

- Integrated direct access to a single or multiple frame through a Composer (powered by Centralised Management Software),
- A dedicated 10GbE air-gapped management network for multi-frame communications,
- Immediate status and health details through Integrated Software Management Tools,
- Asset and inventory information reports for the devices in the frame,
- Robust, multi-frame setup and control via a Composer (powered by Centralised Management Software),
- Thermal and power information reports, including real-time actual power usage per server and per frame,
- The option to add a second (redundant) module to assure availability of linkages in a multi-frame environment
- Console interfaces on each Frame Link Module.

Interconnect Connectivity in Proposed Blade Enclosure

- 6xQSFP28 external uplink ports configurable as 1x100Gb or 4x25Gb or 1x40Gb or 4x10Gb or 1x25Gb or 1x10Gb Ethernet or 1x32Gb FC or 1x16Gb or 1x8Gb FC connected to external LAN/SAN switches
- 12 x 25Gb or 12x50Gb Ethernet downlinks (traversing the midplane) to compute module Converged Network Adapters
- The FlexHBA can be configured to transport either Fiber Channel over Ethernet/CEE or Accelerated iSCSI protocol.
- Each FlexNIC and FlexHBA is recognized by the compute module as a PCIe physical function device with adjustable speeds from 250Mb to 25Gb in 250Mb increments when connected to a 2-port 25GbE Converged Network Adapter and from 500Mb to 50Gb in 500Mb increments when connected to a Dual-Port 50Gb Converged Network Adapter
- Direct attach copper cable connections support
- Low latency (sub 1.0 μ s Ethernet ports) throughput provides switch-like performance.
- Line-rate, full-duplex 6.4 Tbps bridging fabric
- MTU up to 9216 Bytes - Jumbo Frames
- Supports up to 48K L2 MAC entries
- VLAN Tagging and Link Aggregation supported on all uplinks

4. PROJECT TIMELINES

The appointed service provider(s) will be required to start immediately after signing the contract and provide the services as follows:

- Implementation-two (2) months.
- Support for a period of five (5) years, subject to annual review of service provider's performance.

5. TECHNICAL EVALUATION CRITERIA

5.1. Mandatory Technical Requirements

The service provider must indicate their compliance/ non-compliance to the following requirements and to substantiate as required. The bidder must respond in the format below, where additional information is provided/ attached somewhere else; such information must be clearly referenced.

5.1.1 OEM CERTIFICATION	Comply	Not Comply
<p>The bidder must be certified or licensed, competent and experienced to support and maintain the following hardware and software technologies that forms part of the total IDC IT solution:</p> <ul style="list-style-type: none"> • Hewlett Packard Enterprise Partner • VMware by Broadcom Select Partner • Veeam Value Added Reseller • Exagrid Partner <p>Note: The bidder must submit as part of this proposal a certification/signed letter from the Original Equipment Manufacturer (OEM) to confirm that the bidder is accredited or licensed to support and maintain the proposed software solution.</p>		
Substantiate / Comments		

5.2 Other Technical Requirements

The service provider must indicate their compliance/ non-compliance to the following requirements and to substantiate as required. The bidder must respond in the format below, where additional information is provided/ attached somewhere else; such information must be clearly referenced.

5.2.1 BIDDER'S RELEVANT EXPERIENCE	Comply	Partially Comply	Not Comply
<p>The service provider must demonstrate relevant experience in supplying and installing Datacentre Infrastructure such as blade servers, storage, storage connectivity and backup Storage as per the tender requirements.</p> <p>The service provider must provide two (2) relevant contactable references where they have supplied, and installed Datacentre Infrastructure such as blade servers, storage, storage connectivity and backup Storage in the past three years.</p> <p>Please refer to Table (a) of Annexure 1 of this document for the format in which the required information must be provided.</p>			
Substantiate / Comments			

5.2.2 BIDDER'S PROPOSAL (PROACTIVE SUPPORT)	Comply	Partially Comply	Not Comply
<p>The service provider must be on site 4 days per month, 8 hours a day to provide proactive support.</p> <p>The service provider must provide a proposal detailing how they are going to provide the proactive support. The proposal must also include the proposed support programme.</p>			
Substantiate / Comments			

5.2.3 BIDDER'S PROPOSAL (REACTIVE SUPPORT)	Comply	Partially Comply	Not Comply
<p>The service provider will be required to provide reactive support as and when required.</p> <ul style="list-style-type: none"> • The service provider must provide: <ul style="list-style-type: none"> ✓ a proposal detailing how they are going to provide reactive support with a response time of one hour and resolution time of six hours. ✓ 15-minute response 24x7 for severity 1 incidents. ✓ 24x7 4-hour on-site attendance for hardware repair ✓ 24*7 Service Desk. ✓ The service provider must have back-to-back OEM support <p>Bidder must provide a structure (organogram) of the Service Desk and details on how IDC will go about logging a call for the support.</p>			
Substantiate / Comments			

5.2.4 PROJECT IMPLEMENTATION PLAN	Comply	Partially Comply	Not Comply
<p>The service provider must provide a project implementation plan. The plan must include the following:</p> <ul style="list-style-type: none"> • Activities and tasks • Timeframes • Deliverables <p>Note: The timelines for implementation must be within two months as specified under paragraph 4 above.</p>			
Substantiate / Comments			

5.2.5 QUALIFICATIONS AND SKILLS OF KEY PERSONNEL	Comply	Partially Comply	Not Comply
<p>The service provider's key technicians must have relevant qualifications, skills and experience.</p> <p>The bidder must submit, as part of its proposal, the following:</p> <ul style="list-style-type: none"> • The structure/organogram and composition of the proposed team and team leader, clearly outlining the main disciplines/specialties of this project and the key personnel responsible for each specialty. Please refer to Table (b) Annexure 1 of this document for the format in which the required information must be provided. • CVs of the technicians which must clearly highlight qualifications, areas of experience/ competence relevant to the tasks as outlined above. <p>Note: The proposed technicians allocated to the IDC must be Hewlett Packard Enterprise, VMware certified, Veeam, Exagrid. Bidder must attach certification to confirm that the resources is certified.</p>			
Substantiate / Comments			

5.2.6 TECHNICAL SPECIFICATION			
5.2.6.1 Minimum requirement for Blade Enclosure Frame			
<p>The Blade enclosure frame must have a single infrastructure of physical and virtual pools of compute, storage, and fabric resources, and a single management interface that allows IT to instantly assemble and re-assemble resources in any configuration.</p>			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Double wide half height and full height Compute and/or Storage devices, mixing allowed in designated areas. • Up to 12 half-height or 6 full-height Compute Modules • Two appliance bays for redundant management appliances, embedded Management Software • Redundant Power Supplies • Up to 6 Interconnect bays for full redundancy of 3 fabrics. • Two (2) slots for Frame Link Modules, offering links to multiple frames through a private air-gapped management network • Management that maximizes power and cooling efficiency • Intelligent Resources technology built-in to every frame and option for Auto-Discovery of resources <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.2 Minimum requirement for Blade Enclosure Frame			
Management Appliance (Composer), powered by Centralised Management Software to manage the composable infrastructure.			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> Fluid pools of resources in a single infrastructure of Compute, Storage, and Fabric resources which are matched to workloads with self-assimilating capacity, Software-defined intelligence from a single interface that efficiently matches logical software structures to available resources for rapid workload implementation, leveraged re-use, and orchestrated template-driven operations, and Unified API access for integrations, automations, and customizations by utilizing simple programming of every infrastructure element to easily automate IT operational processes and applications. Analytics software that uses AI to make every system smarter and more self-sufficient to predict and automatically resolves issues. <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.3 Image Streamer			
The HPE Synergy management appliance must have an Image Streamer to customize operating systems and boot Hewlett Packard Enterprise compute modules. To provide a stateless server deployment experience for compute modules.			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> Provisioning boot/run storage volumes and deployment of the OS, Personalization of the OS per the deployment plan, Automatic generation of iSCSI targets for the boot/run volume, and Rapid updates of compute modules with the latest images A single point of management for single or scaled frames <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.4 Frame Link Module (FLM)

The proposed solution must have a frame link module to discover and manage the HPE Synergy frame. The frame link module manages: Power and cooling, Manage network, Inventory, and configuration checking.

Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none">• Integrated direct access to a single or multiple frames through a Composer (powered by Centralised Management Software),• A dedicated 10GbE air-gapped management network for multi-frame communications,• Immediate status and health details through Integrated Software Management Tools,• Asset and inventory information reports for the devices in the frame,• Robust, multi-frame setup and control via a Composer (powered by Centralised Management Software),• Thermal and power information reports, including real-time actual power usage per server and per frame,• The option to add a second (redundant) module to assure availability of linkages in a multi-frame environment• Console interfaces on each Frame Link Module <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			

Substantiate / Comments

5.2.6.5 Interconnect Connectivity in Proposed Blade Enclosure			
The proposed solution must have Interconnect Link Modules to consolidate data centre network connections, reduce hardware and scale network bandwidth across multiple HPE Synergy Frames.			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • 6xQSFP28 external uplink ports configurable as 1x100Gb or 4x25Gb or 1x40Gb or 4x10Gb or 1x25Gb or 1x10Gb Ethernet or 1x32Gb FC or 1x16Gb or 1x8Gb FC connected to external LAN/SAN switches • 12 x 25Gb or 12x50Gb Ethernet downlinks (traversing the midplane) to compute module Converged Network Adapters • The FlexHBA can be configured to transport either Fiber Channel over Ethernet/CEE or Accelerated iSCSI protocol. • Each FlexNIC and FlexHBA is recognized by the compute module as a PCIe physical function device with adjustable speeds from 250Mb to 25Gb in 250Mb increments when connected to a 2-port 25GbE Converged Network Adapter and from 500Mb to 50Gb in 500Mb increments when connected to a Dual-Port 50Gb Converged Network Adapter • Direct attach copper cable connections support • Low latency (sub 1.0 μs Ethernet ports) throughput provides switch-like performance. • Line-rate, full-duplex 6.4 Tbps bridging fabric • MTU up to 9216 Bytes - Jumbo Frames • Supports up to 48K L2 MAC entries • VLAN Tagging and Link Aggregation supported on all uplinks. <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.6 Minimum Requirement of Compute Modules			
The proposed solution must comply with the following minimum requirements.			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Dual CPU Compute Modules X 10 <ul style="list-style-type: none"> ○ 2 X INT Xeon-G 6430 CPU ○ 16 X 64GB 2Rx4 PC5-4800B-R Smart Kit ○ 2 X 480GB NVMe RI M.2 MV SSD ○ 1 X 25/50Gb CNA <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.7 Minimum Requirement of Storage

The proposed solution must comply with the following minimum requirements.

Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Storage must provide mission-critical storage at midrange economics, disaggregated, scale-out block storage with a 100% data availability guarantee. • Managed via AI-driven cloud experience, efficiently scale, and extreme resiliency and performance to mission-critical apps. • Seamless and effortless data migration from 3PAR Storage to proposed Storage. • All NVMe Performance • Storemore Guaranteed and must provide a data compaction ratio of at least 4:1, calculated as a ratio of Logical to used capacity, in aggregate, across all reducible data. • 100% data availability guaranteed for all mission-critical tiers. • 100% Automated L1/L2 Support • Cloud Operational Experience • Timeless storage ownership <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			

Substantiate / Comments

5.2.6.8 Minimum Requirement of Storage

The proposed solution must comply with the following minimum requirements

Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Production: 180Tib Usable Capacity, with Effective Usable Capacity @ 2.5:1 = 416Tib. <ul style="list-style-type: none"> ○ 8 X 25Gb iSCSI ○ 132k Mixed IOPS ○ 260k Random Read IOPS ○ 75k Random Write IOPS • DR: 161Tib Usable Capacity, with Effective Usable Capacity @ 2.5:1 = 367Tib. <ul style="list-style-type: none"> ○ 8 X 25Gb iSCSI ○ 70k Mixed IOPS ○ 160k Random Read IOPS ○ 39k Random Write IOPS <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			

Substantiate / Comments

5.2.6.9 Storage and Network Connectivity			
The proposed solution must comply with the following minimum requirements.			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Production: 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch) • HA: 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch) • DR: 2 X 16 Port 100Gb Switches, including all required cables, SFP's and QSFP's for Compute, Storage and Networking connectivity. (2 X 100Gb Uplinks to core Switch) • 1RU Rack Space per Site • Switching Capacity of 3.2Tb/s with 2.38Bpps processing capacity when running 16 ports at 100GbE, and 6.4Tb/s and 4.76Bpps when two units are deployed side-by-side in a 1RU rack space. <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

5.2.6.10 Backup Storage			
The proposed solution must comply with the following minimum requirements			
Minimum Specification	Comply	Not Comply	Proposed Specification
<ul style="list-style-type: none"> • Expand the existing ExaGrid Backup Storage. ExaGrid network connectivity is 2 X 25Gb • Move the EX63000 from Production to DR • Add Additional 432TB Capacity for Production Backups • Add Additional 432TB Capacity for M365 Backups • Must support Retention Time-Lock in the Repository Tier <ul style="list-style-type: none"> ○ Delayed delete policy ○ Immutable data objects <p>Note: To substantiate, the bidder must supply technical datasheet to confirm that the proposed blade enclosure meets the above specification.</p>			
Substantiate / Comments			

SECTION 3: COST PROPOSAL

SECTION 3: COST PROPOSAL

1. **NOTE: All prices must be VAT inclusive (where applicable) and must be quoted in South African Rand (ZAR).**

2. Are the rates quoted firm for the full period of the contract?

YES	NO
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Important: If not firm for the full period, provide details of the basis on which price adjustments shall be applied e.g., CPI etc.

3. All additional costs associated the bidder's offer must be clearly specified and included in the Total Bid Price.

4. The following exchange rates as per SARB on 17/12/2024 at 13:27 must be used (where applicable):

R 17.95 = 1 US dollar
R 22.78 = 1 Pound
R 18.84 = 1 Euro

5. Is the proposed bid price linked to the exchange rate?	Yes	No
<i>If yes, the bidder must indicate CLEARLY which portion of the bid price is linked to the exchange rate:</i>		

6. Payments will be linked to specified deliverables after such deliverables have been approved by the IDC. Payments will be made within 30 days from date of invoice.	Comply	Not Comply
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7. COSTING MODEL

Table A (Bill of Materials) Attached

Qty	Product #	Product Description	Similar Product Code	Similar Product Description	Unit Price Excl. VAT	Total Price Excl. VAT
HPE Synergy						
1	P51174-B21	HPE Synergy 12000 Configure-to-order Frame				
1	P51174-B21 B19	HPE Synergy 12000 Configure-to-order Frame Europe Multilingual				
10	P39531-B21	HPE Synergy 480 Gen11 Configure-to-order Compute Module				
10	P39531-B21 0D1	Factory Integrated				
20	P49614-B21	Intel Xeon-Gold 6430 2.1GHz 32-core 270W Processor for HPE				

20	P49614-B21 0D1	Factory Integrated				
160	P43331-B21	HPE 64GB (1x64GB) Dual Rank x4 DDR5-4800 CAS-40-39-39 EC8 Registered Smart Memory Kit				
160	P43331-B21 0D1	Factory Integrated				
10	P39594-B21	HPE Synergy 480 Gen11 without Drive Front Cage Kit				
10	P39594-B21 0D1	Factory Integrated				
20	P40513-B21	HPE 480GB NVMe Gen3 Mainstream Performance Read Intensive M.2 Multi Vendor SSD				
20	P40513-B21 0D1	Factory Integrated				
10	P39568-B21	HPE Synergy NS204i-d Gen11 NVMe Boot Storage Device				
10	P39568-B21 0D1	Factory Integrated				
10	P02054-B21	HPE Synergy 6820C 25/50Gb Converged Network Adapter				
10	P02054-B21 0D1	Factory Integrated				
10	P39587-B21	HPE Synergy 480 Gen11 CPU Front Heat Sink Kit				
10	P39587-B21 0D1	Factory Integrated				
10	P39589-B21	HPE Synergy 480 Gen11 CPU Rear Heat Sink Kit				
10	P39589-B21 0D1	Factory Integrated				
2	867796-B21	HPE Virtual Connect SE 100Gb F32 Module for Synergy				
2	867796-B21 0D1	Factory Integrated				
2	876852-B21	HPE Synergy 4-port Frame Link Module				
2	876852-B21 0D1	Factory Integrated				
12	P44712-B21	HPE 1800W-2200W Flex Slot Titanium Hot Plug Power Supply Kit				
12	P44712-B21 0D1	Factory Integrated				
10	P51175-B21	HPE Synergy 12000 High Capacity Fan Kit				
10	P51175-B21 0D1	Factory Integrated				
1	804938-B21	HPE Synergy Frame Rack Rail Kit				
1	804938-B21 0D1	Factory Integrated				
1	804943-B21	HPE Synergy Frame 4x Lift Handles				
1	804943-B21 0D1	Factory Integrated				
2	872957-B21	HPE Synergy Composer2 Management Appliance				
2	872957-B21 0D1	Factory Integrated				

6	P44074-B21	HPE Synergy Dual Slot Power Supply Adapter				
6	P44074-B21 0D1	Factory Integrated				
1	AC131A	HPE ProLiant Door/dock Extra Large Logistic Service				
2	845406-B21	HPE 100Gb QSFP28 to QSFP28 3m Direct Attach Copper Cable				
1	HU4A6A5	HPE 5Y Tech Care Essential Service				
1	HU4A6A5 WJN	HPE Synergy 1200 Frame Supp				
2	HU4A6A5 Z1Q	HPE Synergy Composer2 Support				
2	HU4A6A5 Z1R	HPE Synergy VC SE 100Gb F32 Module Supp				
10	HU4A6A500ES	HPE SY480 Gen11 Support				
1	487655-B21	HPE BladeSystem c-Class 10GbE SFP+ to SFP+ 3m Direct Attach Copper Cable				
1	HA124A1	HPE Technical Installation Startup SVC				
1	HA124A1 5ZM	HPE Synergy First Frame Startup SVC				
		Storage Connectivity				
6	S4B22A	HPE Aruba Networking CX 8325H 16p QSFP28 40G/100G Front-to-Back 4xFan 2xPSU Switch				
6	S4B22A ACQ	INCLUDED: Power Cord - South Africa localization				
6	H06MYE	HPE ANW FC 5Y NBD Exch 8325H Sw SVC [for S4B22A]				
3	S2T43A	HPE Aruba Networking 8325H 4-post Rack Mount Kit				
3	J9583B	HPE Aruba Networking X414 1U Universal 4-post Rack Mount Kit				
12	845416-B21	HPE 100Gb QSFP28 to 4x25Gb SFP28 3m Direct Attach Copper Cable				
12	S3N88A	HPE Aruba Networking 100G DR QSFP28 LC 500m SMF Transceiver				
6	R0Z25A	HPE Aruba Networking 100G QSFP28 to QSFP28 1m Direct Attach Copper Cable				
12	JL307A	HPE Aruba Networking 100G QSFP28 to QSFP28 3m Direct Attach Copper Cable				

6	JH235A	HPE Networking X242 40G QSFP+ to QSFP+ 3m Direct Attach Copper Cable				
6	R3K05AAE	HPE Aruba Networking Central Switch Class-5 Foundation 5-year Subscription E-STU				
		Alletra MP Production				
1	ZU715A	HPE Virtual Rack Service				
1	S0B84A	HPE Alletra Storage MP B10100 Base Configuration				
1	S0B84A 0D1	Factory Integrated				
1	S3Q02A	HPE Alletra Storage ArcusOS per TB 5-year LTU				
1	S3Q02A 0D1	Factory Integrated				
1	581817-B21	HPE Configurator Defined Build Instruction Option				
1	R7C75A	HPE Alletra Storage MP 10000 2U Chassis				
1	R7C75A 0D1	Factory Integrated				
2	S0R21A	HPE Alletra Storage MP B10130 Controller Node				
2	S0R21A 0D1	Factory Integrated				
4	R7C82A	HPE Alletra Storage MP 10/25GbE 4-port Host Bus Adapter				
4	R7C82A 0D1	Factory Integrated				
8	Q2P64B	HPE 25Gb SFP28 Short Wave Extended Temperature 1-pack Pull Tab Optical Transceiver				
8	Q2P64B 0D1	Factory Integrated				
2	R7C76A	HPE Alletra Storage MP C14 1600W AC Power Supply				
2	R7C76A 0D1	Factory Integrated				
18	R9H69A	HPE Alletra Storage MP 15.36TB NVMe SFF Self-encrypting SSD				
18	R9H69A 0D1	Factory Integrated				
1	R9R52A	HPE C13 - C14 250V 10Amp Black 1.4m WW Power Cord				
1	R9R52A 0D1	Factory Integrated				
1	R9S00A	HPE C13 - C14 250V 10Amp Gray 1.4m WW Power Cord				
1	R9S00A 0D1	Factory Integrated				
1	S0A98A	HPE Storage Data Encryption LTU				
1	S0A98A 0D1	Factory Integrated				

1	AC114A	HPE ProLiant Door/dock Medium Logistic Service				
276	S3Q02AAE	HPE Alletra Storage MP B10000 per TB 5-year Software and Support SaaS				
1	HU4A3A5	HPE 5Y Tech Care Critical Service				
1	HU4A3A5008W	HPE Alletra Stg MP Base Config Supp				
1	HU4A3A5008L	HPE Alletra Storage MP 2U Chassis Supp				
2	HU4A3A5008N	HPE Alletra StgMP 16C Swtchles Node Supp				
4	HU4A3A5008Q	HPE Alletra Stg 10/25GbE 4-port HBA Supp				
18	HU4A3A5008U	HPE Alletra Stg MP 15.36TB NVMe SSD Supp				
1	H38NHAS	HPE GreenLake for Block Storage SVC				
1	HA124A1	HPE Technical Installation Startup SVC				
1	HA124A1 VZW	HPE Alletra Storage Arcus OS Startup SVC				
1	HA124A1 VZS	HPE Alletra STG MPB10000 2NFld Srtup SVC				
		Alletra MP Teraco				
1	ZU715A	HPE Virtual Rack Service				
1	S0B84A	HPE Alletra Storage MP B10100 Base Configuration				
1	S0B84A 0D1	Factory Integrated				
1	S3Q02A	HPE Alletra Storage ArcusOS per TB 5-year LTU				
1	S3Q02A 0D1	Factory Integrated				
1	581817-B21	HPE Configurator Defined Build Instruction Option				
1	R7C75A	HPE Alletra Storage MP 10000 2U Chassis				
1	R7C75A 0D1	Factory Integrated				
2	S0S38A	HPE Alletra Storage MP B10120 Controller Node				
2	S0S38A 0D1	Factory Integrated				
4	R7C82A	HPE Alletra Storage MP 10/25GbE 4-port Host Bus Adapter				
4	R7C82A 0D1	Factory Integrated				

8	Q2P64B	HPE 25Gb SFP28 Short Wave Extended Temperature 1-pack Pull Tab Optical Transceiver				
8	Q2P64B 0D1	Factory Integrated				
2	R7C76A	HPE Alletra Storage MP C14 1600W AC Power Supply				
2	R7C76A 0D1	Factory Integrated				
14	R9H69A	HPE Alletra Storage MP 15.36TB NVMe SFF Self-encrypting SSD				
14	R9H69A 0D1	Factory Integrated				
1	R9R52A	HPE C13 - C14 250V 10Amp Black 1.4m WW Power Cord				
1	R9R52A 0D1	Factory Integrated				
1	R9S00A	HPE C13 - C14 250V 10Amp Gray 1.4m WW Power Cord				
1	R9S00A 0D1	Factory Integrated				
1	S0A98A	HPE Storage Data Encryption LTU				
1	S0A98A 0D1	Factory Integrated				
1	AC114A	HPE ProLiant Door/dock Medium Logistic Service				
215	S3Q02AAE	HPE Alletra Storage MP B10000 per TB 5-year Software and Support SaaS				
1	H38NHAS	HPE GreenLake for Block Storage SVC				
1	HU4A3A5	HPE 5Y Tech Care Critical Service				
1	HU4A3A5008W	HPE Alletra Stg MP Base Config Supp				
1	HU4A3A5008L	HPE Alletra Storage MP 2U Chassis Supp				
2	HU4A3A5008M	HPE Alletra StgMP 8C Swtchless Node Supp				
4	HU4A3A5008Q	HPE Alletra Stg 10/25GbE 4-port HBA Supp				
14	HU4A3A5008U	HPE Alletra Stg MP 15.36TB NVMe SSD Supp				
1	HA124A1	HPE Technical Installation Startup SVC				
1	HA124A1 VZW	HPE Alletra Storage Arcus OS Startup SVC				
1	HA124A1 VZS	HPE Alletra STG MPB10000 2NFld Srtup SVC				
		Synergy Frame Upgrade Components				

10	P51175-B21	HPE Synergy 12000 High Capacity Fan Kit				
2	876852-B21	HPE Synergy 4-port Frame Link Module				
2	867796-B21	HPE Virtual Connect SE 100Gb F32 Module for Synergy				
6	876449-B21	HPE Synergy 4820C 10/20/25Gb Converged Network Adapter				
2	P54624-B21	HPE Synergy Composer2 Management Appliance Kit				
		Exagrid				
2	EX189-SEC	Disk Capacity: Raw:432TB.Useable: 378TB, 189TB Full Backup. Includes qty 2 (10 or 25) Gigabit Add on Cards. Disks are encrypted.				
2	EX-5YR-MS-S	Five year 5 x 8 Customer Support and product Maintenance				
		XTREME Switch QSFP Modules				
6	100G-DR-QSFP500M	Extreme Networks® QSFP-100G-DR Compatible TAA 100GBase-DR QSFP28 Single Lambda Transceiver (SMF, 1310nm, 500m, LC, DOM, with FEC)				
6	Fibre Cable	3m LC to LC Purple OS2 Simplex OFNR (Riser-Rated) SMF Fiber Patch Cable				

Note: Bidders that are proposing different brand from HPE must provide similar product code and description.

Table B Implementation

Activity/ Deliverable	Resource(s)	Rate/Hour per resource	Number of hours	Total Cost (VAT Excl.)
Onsite Configuration and Installation of new equipment				
Integration & Migration as per scope of work under Implementation/ installation.				
Skills transfer to five (5) Engineers				
Disbursements				
Other Costs (if applicable)				
Sub-total-Table B (VAT Excl.)				
VAT at 15% if applicable				
Sub-Total (B) (VAT Incl.)				

Table C Proactive Support

Bidders must provide cost for proactive support for a period of five (5) years

Activity/ Deliverable		Monthly Fee (VAT Excl.)	Cost for 12 Months (VAT Excl.)
Proactive support and maintenance for hardware and software	Year 1		
	Year 2		
	Year 3		
	Year 4		
	Year 5		
Sub-total-Table c (VAT Excl.)			
VAT at 15% if applicable			
Sub-Total (c) (VAT Incl.)			

Note: All cost related to providing the proactive support must be included in the monthly fee

Table D Pre-Paid Services

For comparison purpose, bidders must provide cost for 300 hours/ year for ad-hoc support for a period of five (5) years.

Activity/ Deliverable	Resource(s)	Rate/Hour per resource	Number of hours	Cost (VAT Excl.)
Ad-hoc support Year 1			300	
Ad-hoc support Year 2			300	
Ad-hoc support Year 3			300	
Ad-hoc support Year 4			300	
Ad-hoc support Year 5			300	
Sub-total-Table D (VAT Excl.)				
VAT at 15% if applicable				
Sub-Total (D) (VAT Incl.)				

Total Bid Price (A+B+C+D) VAT Incl.	
--	--

PRICE DECLARATION FORM

Dear Sir,

Having read through and examined the Request for Proposal (RFP) Document, RFP no. **T06/02/25**, the General Conditions, and all other Annexures to the RFP Document, we offer to provide upgrade of IT server and storage infrastructure for the IDC as specified in this RFP document.

R..... (Including VAT)

In words

R..... (Including VAT)

We confirm that this price covers all activities associated with the service, as called for in the RFP document. We confirm that IDC will incur no additional costs whatsoever over and above this amount in connection with the provision of this service.

We undertake to hold this offer open for acceptance for a period of 120 days from the date of submission of offers. We further undertake that upon final acceptance of our offer, we will commence with the provision of the required service when required to do so by the IDC.

We understand that you are not bound to accept the lowest or any offer, and that we must bear all costs which we have incurred in connection with preparing and submitting this bid.

We hereby undertake for the period during which this bid remains open for acceptance, not to divulge to any persons, other than the persons to whom the bid is submitted, any information relating to the submission of this bid or the details therein except where such is necessary for the submission of this bid.

SIGNED

DATE

(Print name of signatory)

Designation

FOR AND ON BEHALF OF:

COMPANY
NAME

Tel No

Fax No

Cell No

SECTION 4: ANNEXURES

ANNEXURE 1: RESPONSE FORMAT FOR SECTION 2

Bidder's Experience and the proposed Project Team

Request for Proposal No: _____
 Name of Bidder: _____
 Authorised signatory: _____

[Note to the Bidder: The bidder must complete the information set out below in response to the requirements stated in Section 2 of this bid document. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with this Returnable Schedule 3.]

The bidder must provide the following information:

Table (a) Details of the bidder's experience in supplying and installing Datacentre Infrastructure (please refer to Section 2 par 5.2.1):

Client' Name	Industry	Project period (Start and End Dates)	Infrastructure type	Description of service performed and extent of Bidder's responsibilities	Name, and telephone contact of client

Table (b) Details of the bidders proposed resource for the project (please refer to Section 2 par 5.2.5):

Name of Resource	Role / Duties in this Project	Relevant Project Experience		
		Years of Experience	Technician's certificate attached	CVs submitted Yes/No

ANNEXURE 2: ACCEPTANCE OF BID CONDITIONS AND BIDDER'S DETAILS

Request for Proposal No: _____
 Name of Bidder: _____
 Authorised signatory: _____
 Name of Authorised Signatory _____
 Position of Authorised Signatory _____

By signing above the bidder hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under this RFP.

[Note to the Bidder: The Bidder must complete all relevant information set out below.]

CENTRAL SUPPLIER DATABASE (CSD) INFORMATION

Bidders that are registered on the Central Supplier Database (CSD) of National Treasury are required to submit as part of this proposal both their CSD supplier number and CSD unique registration reference numbers below:	
Supplier Number	
Unique registration reference number	

BIDDING STRUCTURE

Indicate the type of Bidding Structure by marking with an 'X':	
Individual Bidder	
Joint Venture/ Consortium	
Prime Contractor with Sub Contractors	
Other	

REQUIRED INFORMATION

If Individual Bidder:	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	

If Joint Venture or Consortium, indicate the following for each partner:	
Partner 1	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Scope of work and the value as a % of the total value of the contract	
Partner 2	

Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Scope of work and the value as a % of the total value of the contract	

If bidder is a Prime Contractor using Sub-contractors, indicate the following:	
Prime Contractor	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Sub-contractors	
Name of Company	
Company Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Subcontracted work as a % of the total value of the contract	

ANNEXURE 3: TAX COMPLIANCE REQUIREMENTS

1. TAX COMPLIANCE REQUIREMENTS		
1.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.		
1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.		
1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.		
1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.		
1.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.		
1.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.		
2. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS		
2.1 IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?		<input type="checkbox"/>
YES <input type="checkbox"/> NO		
2.2 DOES THE BIDDER HAVE A BRANCH IN THE RSA?		<input type="checkbox"/> YES <input type="checkbox"/>
NO		
2.3 DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?		
<input type="checkbox"/> YES <input type="checkbox"/> NO		
2.4 DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?		
<input type="checkbox"/> YES <input type="checkbox"/> NO		
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 ABOVE.		
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:	

ANNEXURE 4: BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest ¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:
.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

2.3.1 If so, furnish particulars:
.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read, and I understand the contents of this disclosure;

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement, or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

ANNEXURE 5: SHAREHOLDERS AND DIRECTORS INFORMATION

[Note to the bidder: the bidder must complete the information set out below. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with Returnable Schedule 2.]

1 Shareholders/ Members

Name of the shareholder	ID Number	Race	Gender	% Shares

Note: The bidder must also attach the detailed Company/ Group Structure where relevant.

2 Trust Information

With reference to point 8.6 IDC Rights, should a trust form part of the Company / Group structure then the following must be submitted as part of your proposal.

Documents necessary to verify the Identity of a Trust	<input type="checkbox"/>	Copy of trust deed or other founding document by which trust is created.
	<input type="checkbox"/>	Letters of authority (as issued by the Master of the High Court)
	<input type="checkbox"/>	Personal details of each Trustee, each Beneficiary, the Founder, and the person authorised to act on behalf of the Trust

3 Black Shareholders/ Members as per the B-BBEE Certificate

Name of the shareholder	ID Number	Race	Gender	% Shares
Total Black Shareholding % as per the current and valid B-BBEE Certificate				

4 Directors

Name of the shareholder	ID Number	Race	Gender

I, THE UNDERSIGNED (NAME).....

CERTIFY THAT THE INFORMATION FURNISHED ABOVE IS CORRECT.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

ANNEXURE 6: BEE COMMITMENT PLAN

The IDC encourages existing vendors and prospective bidders to support the objectives of B-BBEE and as far as possible strive to improve their B-BBEE contribution status. For bid evaluation purposes, bidders are allocated points in terms of a preference point system based on the Specific Goals which requires the bidder to have a valid B-BBEE certificate or a sworn affidavit in case of a EME or QSE.

Bidders are therefore required to submit a B-BBEE improvement plan in view of the new B-BBEE Codes of Good Practice. Bidders must indicate the extent to which their ownership, management control, employment equity, preferential procurement and enterprise development will be maintained or improved over the contract period in the event that they are successful in this bid process.

ANNEXURE 7: DISCLOSURE STATEMENT

In terms of the tender condition 8.6, which allows the IDC to conduct background checks on bidders and its shareholders and directors, the IDC hereby requires bidders to provide the following additional information:

1. The IDC considers the integrity of its appointed service providers to be of critical importance. The IDC reserves the right to apply its objective criteria to award to any bidders whose integrity, based on past conduct (during the 5 years immediately preceding the bid submission date), it considers questionable.
2. To this end, the IDC requires each bidder to include in its bid, a disclosure statement which details the following (sufficient information and supporting documentation for the IDC to make its own assessment as to the materiality or seriousness of allegations regarding the bidder’s integrity or conduct): any criminal charges made against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct;
 - 2.1. any civil proceedings initiated against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct; and
 - 2.2. any other enquiry or similar proceedings initiated or threatened against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct.
3. Where the bidder is a consortium, the disclosure statement referred to in paragraph 2.2 above must be made separately in respect of each consortium partner.
4. In the event that the bidder’s circumstances change, after submission of its bid, regarding any matter referred to in paragraph 2.2 above or in regard to any matter referred to in its disclosure statement, the bidder must submit a written notification to IDC indicating the nature and extent of such changed circumstances.
5. The IDC reserves the right to seek such additional information from any bidder, in respect of the disclosure statement referred to in paragraph 2.2 above, as it may, in its sole discretion, determine, whether such information has been requested under this RFP or otherwise, and may require the bidder to make oral presentations for clarification purposes or to present supplementary information, in respect of the disclosure statement if so required by the IDC.
6. Based on its own assessment of the contents of the bidder’s disclosure statement and any publicly available information which is relevant to the contents of such disclosure statement, the IDC will decide whether the bidder’s conduct or any allegations relating thereto pose a risk, reputational or otherwise, to the IDC; and if it reaches an adverse conclusion the IDC will in its sole discretion have the right not to award a contract or order.

SIGNED

DATE

(Print name of signatory)

Designation

FOR AND ON BEHALF OF:

COMPANY NAME

Tel No

Fax No

Cell No

ANNEXURE 8: PRIVACY & PROTECTION OF PERSONAL INFORMATION ACT 4 OF 2013 REQUIREMENTS

Request for Proposal No:	
Name of Bidder:	
Authorised signatory:	

Protecting personal information is important to the Industrial Development Corporation (IDC). To do so, IDC follows general principles in accordance with applicable privacy laws and the Protection of Personal Information Act 4 of 2013 (POPIA).

IDC's role as a responsible party, is amongst others to process personal information for the intended purpose for which it was obtained and in line with legal agreements with its respective/ prospective clients, third parties, suppliers, and operators.

Who is an Operator? A person or body/ entity which processes personal information for the IDC in terms of a contract or mandate.

Who is a Supplier? a natural or juristic person that provides a product or renders a service to the IDC. A supplier could also be considered as an operator, an independent responsible party or (together with IDC) a joint responsible party.

If the supplier or business partner provides IDC with its related persons' personal information, the supplier or business partner warrants that the related persons are aware of and have consented to the sharing and processing of their personal information with/by IDC. IDC will process the personal information of related persons as stated under a contractual agreement or as required by any related legislation.

Examples of the personal information of the supplier or business partner where relevant may include (but are not limited to): financial information, including bank statements provided to the IDC; invoices issued by the supplier or business partner; the contract/ legal agreement between the IDC and the supplier or business partner; other identifying information, which includes company registration numbers, VAT numbers, tax numbers and contact details; marital status and matrimonial property regime (e.g. married in community of property); nationality; age; language; date of birth; education; financial history; identifying numbers (e.g. an account number, identity numbers or passport numbers); email address; physical address (e.g. residential address, work address or physical location); information about the location (e.g. geolocation or GPS location); telephone numbers; online and other unique identifiers; social media profile/s; biometric information (like fingerprints, facial recognition signature; race; gender; sex; criminal history.

Example of Special personal information is personal information about the following: - criminal behaviour, or any proceedings in respect of any offence allegedly committed by a data subject or the disposal of such proceedings; religious and philosophical beliefs; trade union membership; political beliefs; health, including physical or mental health, disability, and medical history; or biometric information (e.g. to verify identity).

RESPONSIBILITIES OF SUPPLIERS AND BUSINESS PARTNERS WHO ARE OPERATORS UNDER POPIA

Where a supplier or business partner, in terms of a contract or mandate, processes personal information for the IDC and is considered an operator of the IDC, the supplier or the business partner will be required to adhere to the obligations set out in the IDC data privacy or POPIA policy. This policy sets out the rules of engagement in relation to how personal information is processed by suppliers and business partners on behalf of the IDC as well as the minimum legal requirements that IDC requires the suppliers and business partners to adhere to, including compliance with POPIA as summarised in the below table.

ITEM	GUIDING CONDITIONS FOR PROCESSING PERSONAL INFORMATION	YES	NO
1.	<p>Accountability</p> <p>The respective clients, third parties, suppliers and operators and its members will ensure that the provisions of POPIA, the guiding principles outlined in the policy and all the measures that give effect to such provisions are complied with at the time of the determination of the purpose and means of the processing and during the processing itself. In the event that an employee of the IDC or any person acting on behalf of the corporation who through their intentional or negligent actions and/or omissions fail to comply with the principles and responsibilities outlined, proper corrective measures will be applied.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2.	<p>Processing Limitation</p> <p>The respective clients, third parties, suppliers and operators and its members will ensure that information is only processed for the justifiable reason and processing is compatible with the purpose of the collection.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3.	<p>Purpose Specification</p> <p>All respective clients, third parties, suppliers and operators and its members will process personal information only for specific, explicitly defined, and legitimate reasons. The respective clients, third parties, suppliers and operators will inform IDC of reasons prior to collecting or recording their PI.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.	<p>Further Processing Limitation</p> <p>Personal information will not be processed for a secondary purpose unless that processing is compatible with the original purpose. Thus, where the respective clients, third parties, suppliers and operators seek to process personal information it holds for a purpose for which it was originally collected, and where this secondary purpose is not compatible with the original purpose, respective clients, third parties, suppliers and operators will first obtain additional consent from the IDC.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5.	<p>Information Quality</p> <p>The respective clients, third parties, suppliers and operators will take reasonable steps to ensure that all personal information collected is complete, accurate and not misleading. Where PI is collected or received from third parties, the respective clients, third parties, suppliers and operators will take reasonable steps to confirm that the information is correct by verifying the accuracy of the information directly with the data subject or by way of independent sources.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
6.	<p>Open Communication</p> <p>Reasonable steps will be taken by the respective clients, third parties, suppliers and operators to ensure that the IDC is notified of the purpose for which the information is being collected, used, and processed.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
7.	<p>Security Safeguards</p> <p>It is a requirement of POPIA for responsible parties, business partners and operators to adequately protect personal information. IDC will need to review suppliers or business partner security controls and processes to ensure that personal Information is compliant with the conditions of the lawful processing of personal information as set out in the POPIA. This would be a continuous monitoring and review that will be conducted by the IDC at its discretion.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
8.	<p>Data Subject Participation</p> <p>A data subject whose PI has been collected, stored, and processed by the respective clients, third parties, suppliers and operators must have communication channels to attend to may request for the correction or deletion of such information.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>

I, _____ (print name) hereby certify that the information, facts, and representations are correct and that I am duly authorized to sign on behalf of the company.

Name of Company/ Entity: _____

Company/ Entity Registration Number: _____

Company/ Entity VAT Registration Number: _____

Signature (Company/ Entity Representative)

Date