

RFP Number: T03/02/25

Description: REQUEST FOR PROPOSAL FOR THE IMPLEMENTATION OF A MONITORING & EVALUATION (M&E) SYSTEM FOR THE IDC

Question and Answers Version 1

No.	Question	Type	Answer
1	Cloud Hosting - is the service provider expected to provide cloud hosting for the solution or will the hosting environment be provided by IDC, if so provide details.	Technical	Service providers is expected to provide cloud hosting for their proposed solution.
2	Kindly provide the number of IDC users, Number of Funding beneficiary users, and any third party users to be allocated licenses to access the system over the next 36 months.		Since this is a new requirement the estimated beneficiary users is 300 over the next 3 years, however this may differ from actuals.
3	Is there an estimate of number of concurrent users (Funded Beneficiaries) that will have access to the system at any given point in time.		Estimate around 100 concurrent users (Funded Beneficiaries) that will have access to the system.
4	Can we provide costing of licenses based on concurrent usage. In the document it states that the system is expected to manage data of an estimated 600 beneficiaries over the next 15 years, kindly advice how this is to be costed as the contract is for a duration of 36 months.		The estimated beneficiary users is 300 over the next 3 years. Concurrent license usage would be preferable.
5	Is there existing/historic data that the platform would need to accommodate, or would we need to build a solution that captures data going forward?		As per the bid document this will be a new solution and no direct integration will be required from an existing system.
6	Do you have an estimated timeframe for when the platform should be ready by?		Bidders will advise in terms of their proposal however the maximum implementation period is envisaged to not be longer than 3 months.
7	Is it possible to adapt an existing M&E platform developed by a service provider that meets the IDC M&E criteria? Or Would IDC require a new solution built from scratch?		As per the bid document, the request is for the implementation of an M&E system for the IDC, thus the service provider must propose the best solution in terms of the bid document.
8	In your TOR you state the following (Section 12.3). We would like to know please, if there are any points awarded for women who are not black? Or is it only black women. We are level two BBBEE but one of the minority owners is a white woman. Also is this factor " Reconstruction Development Programme Objective: Promotion of SMMEs (Entities that are EME or QSE) " which is 3 points, does it refer to ALL QSEs and EMEs regardless of race?"	Administrative	The bid document Section 1, paragraph 12.3 clearly provides a breakdown with regards to the point allocation for Specific Goals.
9	Could you please provide details on the number and types of user roles expected in the system? (e.g., Admin, Manager, Data Entry Staff, Viewer, etc.)	Technical	We may need 2 administrators, 4 super users and the rest will be normal users with either write or read access, however bidders may propose as per their proposed solution.
10	Should the system support hierarchical permissions for different levels of access?		The proposed solution should support hierarchical permission for different levels of access.
11	Will multi-factor authentication (MFA) be a mandatory requirement for user login?		Multi-factor authentication is not a mandatory requirement for user login at this stage however bidders may propose in line with the solution they put forward.
12	What specific types of reports should the system generate? (e.g., financial reports, impact assessments, compliance reports)		The immediate report requirement the team may need is impact assessments, by sector, by region, etc. of both financial and operational metrics. It must be noted that this is not exhaustive seeing that this is a new intervention for the IDC hence our request for proposal.
13	Will users need the ability to customize and create their own reports, or should the system come with predefined report templates?		The IDC team will prefer pre-defined, however customization capability will also be required.
14	Will reports be required to be scheduled and automatically generated (e.g., monthly, quarterly, annually)?		Automatically generated reports will be required however the team must be able to run report on request at any given time.
15	Could you clarify the expected system performance for reporting? (e.g., should reports be generated within a specific timeframe?)		Since this is a proposal bidders should indicate the expected system performance for reporting
16	What is the approximate data volume per client over the 15-year period mentioned in the RFP?		As this is a new system/tool the team is not in a position to provide the volume per client.
17	How many trainers and end-users will require training during implementation		The bid document, Section 2 paragraph 3.2.1 outlined the training requirements. The number can not be confirmed at this stage and will also depend on the proposed solution from the bidders.