

RFP Number: T57/12/24

Description: REQUEST FOR PROPOSAL FOR PROVISION OF INTERNET SERVICES

Question and Answers Version 2

No.	Question	Type	Answer
1	Please also confirm if your firewall can support a SFP + module for the 2GB link up- (the + makes it a 10 Gbps module where just SFP limits the link to 1 Gbps)	Technical	Yes.
2	We also need to know if it is multi-mode or single mode	Technical	Single Mode.
3	What is the speed for the redundancy at each site	Technical	The redundancy speed should be the same as the required line speeds which are clearly stated in the tender document.
4	What are the rules for the firewall (Type of Firewall from customer)	Technical	The is no firewall requirement for this tender.
5	What are the router specifications	Technical	Since these are service provider provided and managed devices, the router specifications are the responsibility of the service provider.
6	Simple Network topology diagram of what is existing currently, and what is required	Technical	The design is expected from the service provider, as their clear understanding of the requirement.
7	Where are your applications hosted (MS and other applications)	Technical	Some applications are inhouse hosted, some are cloud hosted.
8	Is the switch to be vendor specific(Is there a specific vendor like cisco that you prefer)	Technical	The switch will be ISP managed and provided and should be able to pass the required traffic without degrading the service. The choice of the switch is the ISP's responsibility. If the switch causes problems, then there will be serious issues.
9	How many ports is required on the switch	Technical	The IDC needs to connect a link from the firewall to the switch. The service provider has their own redundancy that they need to cater for.