



T45/10/24

**REQUEST FOR PROPOSAL FOR THE
MAINTENANCE AND REPAIRS OF
IDC'S UPS UNITS AT HEAD OFFICE
AND REGIONAL OFFICES**

**BID CLOSING DATE:
16 OCTOBER 2024 AT 11:00 AM**

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SECTION 1: GENERAL CONDITIONS OF BID

SECTION 1: GENERAL CONDITION OF BID

1. PROPRIETARY INFORMATION

Industrial Development Corporation of SA Ltd (IDC) considers this Request for Proposal (RFP) and all related information, either written or verbal, which is provided to the respondent, to be proprietary to IDC. It shall be kept confidential by the respondent and its officers, employees, agents and representatives. The respondent shall not disclose, publish, or advertise this RFP or related information to any third party without the prior written consent of IDC.

2. ENQUIRIES

2.1. All communication and attempts to solicit information of any kind relative to this RFP should be channelled **in writing** to:

Name: Mr Ivan Nkwana

Telephone Number: Office: +27 11 269 3338

Email address: ivann@idc.co.za

2.2. Enquiries in relation to this RFP will not be entertained after **16h00** on **09 October 2024**.

2.3. The enquiries will be consolidated, and IDC will issue one response and such response will be posted, within two days after the last day of enquiries, onto the IDC website (www.idc.co.za) under tenders i.e., next to the same RFP document.

2.4. The IDC may respond to any enquiry in its absolute discretion and the bidder acknowledges that it will have no claim against the IDC on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

3. BID VALIDITY PERIOD

3.1. Responses to this RFP received from bidders will be valid for a period of **120** days counted from the bid closing date.

4. INSTRUCTIONS ON SUBMISSION OF BIDS

4.1. Bid responses must be submitted in electronic format only and must be e-mailed to the dedicated e-mail address as provided herein.

4.2. Bid responses should be in generally acceptable / standard electronic file format/s (i.e., Microsoft suite of products or pdf) to enable access thereto by the IDC for purposes of evaluating responses received. Where documents are presented in a format which cannot be accessed by the IDC through generally acceptable formats, such bid response will be disqualified.

4.3. The closing date for the submission of bids is **16 October 2024** not later than **11:00 AM** (before midday). No late bids will be considered. Bids must only be sent to tenders@idc.co.za. Bids sent to any other email address other than the one specified herein will be disqualified and will not be considered for evaluation. It is the bidder's responsibility to ensure that the bid is sent to the correct email address and that this is received by the IDC before the closing date and time in IDC's dedicated tender e-mail inbox / address tenders@idc.co.za.

4.4. Bidders are advised to submit / send its bid responses at least 30 minutes before the 11:00AM deadline to avoid any Information Technology (IT) network congestions or technical challenges in this regard which may result in bid responses being received late. IDC's e-mail servers are configured to receive e-mails with sizes up to 50MB.

4.5. The IDC will not be held responsible for any of the following:

4.5.1. bid responses sent to the incorrect email address;

4.5.2. bid responses being inaccessible due to non-standard electronic file formats being utilised to submit responses by bidders;

- 4.5.3. any security breaches and unlawful interception of tender / bid responses by third parties outside the IDC's IT network domain;
- 4.5.4. bid responses received late due to any IT network related congestions and/or technical challenges; and
- 4.5.5. bid responses with file size limits greater than IDC's e-mail receipt capacity of 50MB.
- 4.6. Only responses received via the specified email address will be considered.
- 4.7. Where a complete bid response (Inclusive of all relevant Schedules) is **not received** by the IDC in its electronic email tender box (tenders@idc.co.za) by the closing date and time, such a bid response will be regarded as incomplete and late. Such late and / or incomplete bid will be disqualified. **It is the IDC's policy not to consider late bids for tender evaluation.**
- 4.8. Amended bids may be sent to the electronic tender box (tenders@idc.co.za) **marked** "Amendment to bid" and should be received by the IDC **before** the closing date and time of the bid.

5. PREPARATION OF BID RESPONSE

- 5.1. All the documentation submitted in response to this RFP must be in English.
- 5.2. The bidder is responsible for all the costs that it shall incur related to the preparation and submission of the bid document.
- 5.3. Bids submitted by bidders which are companies or are comprised of companies must be signed by a person or persons duly authorised thereto by a resolution of the applicable Board of Directors, a copy of which Resolution, duly certified, must be submitted with the bid.
- 5.4. The bidder should check the numbers of the pages of its bid to satisfy itself that none are missing or duplicated. No liability will be accepted by IDC in regard to anything arising from the fact that pages of a bid are missing or duplicated.
- 5.5. Bidder's tax affairs with SARS must be in order (tax compliant status) and bidders must provide written confirmation to this effect as part of their tender response.
- 5.6. In the event that the bidding structure is a Prime Contractor with Sub-contractor/(s), then the Prime Contractor **must** hold the highest percentage allocation in terms of the value of the contract.

6. SUPPLIER PERFORMANCE MANAGEMENT

- 6.1. Supplier Performance Management is viewed by the IDC as a critical component in ensuring value for money acquisition and good supplier relations between the IDC and all its suppliers.
- 6.2. The successful bidder shall upon receipt of written notification of an award, be required to conclude a Service Level Agreement (SLA) with the IDC, which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor, and assess the supplier performance and ensure effective delivery of service, quality and value-add to IDC's business.
- 6.3. Successful bidders will be required to comply with the above condition, and also provide a scorecard on how their product / service offering is being measured to achieve the objectives of this condition.

7. ENTERPRISE AND SUPPLIER DEVELOPMENT

The IDC promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be subject to negotiations between the IDC and the successful bidder.

8. IDC'S RIGHTS

- 8.1.** The IDC is entitled to amend any bid condition, bid validity period, RFP specification, or extend the bid closing date, all before the bid closing date. All bidders, to whom the RFP documents have been issued and where the IDC have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the IDC's website under the relevant tender information. All prospective bidders should therefore ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.
- 8.2.** The IDC reserves the right not to accept the lowest priced bid or any bid in part or in whole. It normally awards the contract to the bidder who proves to be fully capable of handling the contract and whose bid is functionally acceptable and financially advantageous to the IDC.
- 8.3.** The IDC reserves the right to conduct site visits at bidder's corporate offices and / or at client sites if so required.
- 8.4.** The IDC reserves the right to consider the guidelines and prescribed hourly remuneration rates for consultants as provided in the National Treasury Instruction 02 of 2016/2017: Cost Containment Measures, where relevant.
- 8.5.** The IDC reserves the right to request all relevant information, agreements, and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the IDC to conduct background checks, including FICA verification, on the bidding entity and any of its directors / trustees / shareholders / members.
- 8.6.** The IDC reserves the right, at its sole discretion, to appoint any number of vendors to be part of this panel of service providers, if applicable (i.e., where a panel is considered).
- 8.7.** The IDC reserves the right of final decision on the interpretation of its tender requirements and responses thereto.
- 8.8.** The IDC reserves the right to consider professional conduct and experiences it had with any bidder which rendered similar services to the IDC in the past 5 years over and above the references put forward by the bidder in its response.

9. UNDERTAKINGS BY THE BIDDER

- 9.1.** By submitting a bid in response to the RFP, the bidder will be taken to offer to render all or any of the services described in the bid response submitted by it to the IDC on the terms and conditions and in accordance with the specifications stipulated in this RFP document.
- 9.2.** The bidder shall prepare for a possible presentation should IDC require such and the bidder will be required to make such presentation within five (5) days from the date the bidder is notified of the presentation. Such presentation may include a practical demonstration of products or services as called for in this RFP.
- 9.3.** The bidder agrees that the offer contained in its bid shall remain binding upon him/her and receptive for acceptance by the IDC during the bid validity period indicated in this RFP and its acceptance shall be subject to the terms and conditions contained in this RFP document read with the bid.
- 9.4.** The bidder furthermore confirms that he/she has satisfied himself/herself as to the correctness and validity of his/her bid response; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all his/her obligations under a resulting contract for the services contemplated in this RFP; and that he/she accepts that any mistakes regarding price(s) and calculations will be at his/her risk.
- 9.5.** The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under the supply agreement and SLA to be concluded with IDC, as the principal(s) liable for the due fulfilment of such contract.
- 9.6.** The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All

supporting documentation and manuals submitted with its bid will become IDC property unless otherwise stated by the bidder/s at the time of submission.

10. REASONS FOR DISQUALIFICATION

10.1. The IDC reserves the right to disqualify any bidder which does any one or more of the following, and such disqualification may take place without prior notice to the offending bidder:

- 10.1.1. bidder whose Tax Status is non-compliant, after they have been notified accordingly and still remain non-compliant;
- 10.1.2. bidder who submit incomplete information and documentation according to the requirements of this RFP document;
- 10.1.3. bidder who submit information that is fraudulent, factually untrue, or inaccurate information;
- 10.1.4. bidder who receive information not available to other potential bidders through fraudulent means;
- 10.1.5. bidder who do not comply with any of the mandatory requirements as stipulated in the RFP document;
- 10.1.6. bidder who fail to comply with POPIA requirements as listed herein; and
- 10.1.7. bidder, as the prime contractor, who holds a lower percentage in terms of the value of the contract than any of its subcontractor/(s).

11. RETURNABLE SCHEDULES

Bidders shall submit their bid responses in accordance with the returnable schedules specified below (each schedule must be clearly marked):

11.1. Cover Page: (the cover page must clearly indicate the RFP reference number, bid description and the bidder's name)

11.2. Schedule 1:

- 11.2.1. Executive Summary (explaining how you understand the requirements of this RFP and the summary of your proposed solution)
- 11.2.2. Annexure 1 of this RFP document (duly completed and signed)

11.3. Schedule 2

- 11.3.1. Copy of Board Resolution, duly certified;
- 11.3.2. Originally certified copy of ID document for the Company Representative;
- 11.3.3. Annexure 2 of this RFP document (duly completed and signed);
- 11.3.4. Annexure 3 of this RFP document (duly completed and signed);
- 11.3.5. Annexure 4 of this RFP document (duly completed and signed);
- 11.3.6. Response to Annexure 6: BEE Commitment Plan;
- 11.3.7. Bidders must submit a B-BBEE verification certificate. For Exempted Micro Enterprises (EME) with an annual revenue of less than R10 million and Qualifying Small Enterprises (QSE) with an annual revenue of between R10 million and R50 million per annum, a sworn affidavit confirming the annual total revenue and level of black ownership may be submitted. Any misrepresentation in terms of the declaration constitutes a criminal offence as set out in the B-BBEE Act as amended.

Note: If a bidder is a Consortium, Joint Venture or Prime Contractor with Subcontractor(s), the documents listed above must be submitted for each Consortium/ JV member or Prime Contractor and Subcontractor(s).

- 11.3.8. Annexure 7 of this RFP document (duly responded to);
- 11.3.9. Annexure 8 of this RFP document (duly completed and signed, if applicable);

- 11.3.10. Statement of Financial Position of the Bidder: Latest Audited Financial Statements (where applicable in terms of the Company's Act) and/or independently reviewed financial statements and/or Cashflow Budget for new entities with no financial records.
- 11.3.11. Copy of Joint Venture/ Consortium/ Subcontracting Agreement duly signed by all parties (if applicable).

11.4. Schedule 3:

- 11.4.1. Response to Section 2 of this document, in line with the format indicated in this RFP document.
- 11.4.2. Annexure 5 of this RFP document duly completed and signed.

11.5. Schedule 4: Price Proposal (response to Section 3 of this RFP document).

NOTE: Must be submitted as a separate file/document marked Schedule 4: Price Proposal)

12. EVALUATION CRITERIA AND WEIGHTINGS

Bids shall be evaluated in terms of the following process:

12.1. Phase 1: Initial Screening Process: During this phase, bid responses will be reviewed for purposes of assessing compliance with RFP requirements including the general bid conditions and also the Specific Conditions of Bid, which requirements include the following:

- IDC will make use of the Central Supplier Database (CSD) to access key information which is required to conduct supplier vetting including Company Registration status, tax compliance status and any other relevant checks conducted on CSD.
- In the event that the bidding structure is a Prime Contractor with Sub-contractor/(s), then IDC will evaluate the information provided in Annexure 2 (Acceptance of Bid Conditions and Bidder's Details) and if determined that the Prime Contractor holds a lower percentage in terms of the value of the contract than any of its subcontractor/(s), then the bid will be disqualified.
- Submission of ID copy for the Company Representative as referenced in 11.3.3 above.
- BEE Status Certification as referenced in 11.3.7 above.
- Completion of all Standard Bidding Documents and other requirements, as reflected in this RFP, which covers the following:
 - Section 2: Statement of compliance with the Functional Evaluation Criteria for this RFP.
 - Section 3: Cost Proposal and Price Declaration Form.
 - Annexure 1: Acceptance of Bid Conditions.
 - Annexure 2: Tax Compliance Requirements.
 - Annexure 3: Bidder's Disclosure.
 - Annexure 4: Shareholders' Information/ Group Structure.
 - Annexure 5: Bidders Experience & Project Team.
 - Annexure 6: BEE Commitment Plan.
 - Annexure 7: Disclosure Statement.
 - Annexure 8: Privacy & Protection of Personal Information Act 4 of 2013 Requirements.

Note: Failure to comply with the requirements assessed in Phase 1 (compliance), may lead to disqualification of bids.

12.2. Phase 2: Technical/ Functionality Evaluation

Bid responses will be evaluated in accordance with the Functional criteria as follows:

12.2.1. Mandatory Functional/ Technical Requirements

All bid responses that do not meet the Mandatory Functional Requirements will be disqualified and will not be considered for further evaluation on the Other Functional Requirements. The Mandatory Functional Requirements are stated in section 2 of this RFP document.

Note: Failure to comply with the Mandatory Functional Requirements assessed in this phase will lead to disqualification of bids.

12.2.2. Other Functional/ Technical Requirements

With regards to the other Functional Requirements, the following criteria (set out in more detail in section 2 of this RFP document) and the associated weightings will be applicable:

| ELEMENT | WEIGHT |
|--|------------|
| Bidder's Relevant Experience | 60 |
| Qualifications and Skills of Key Personnel | 40 |
| TOTAL | 100 |

Note: The minimum qualifying score for functionality is 70%. All bidders that fail to achieve the minimum qualifying score on functionality shall not be considered for further evaluation on Price and Specific Goals.

12.3. Phase 3: Preference Point System

All bids that achieve the minimum qualifying score for Functionality (acceptable bids) will be evaluated further in terms of the preference point system, as follows:

| CRITERIA | POINTS |
|-----------------------------|------------|
| Price | 80 |
| Specific Goals ¹ | 20 |
| TOTAL | 100 |

¹Specific Goals for this tender and points that may be claimed are indicated per table below:

| SPECIFIC GOALS | POINTS |
|--|----------------|
| | (80/20 system) |
| Black ownership ² | 10 |
| 30% Black women ownership | 5 |
| Any % of ownership by Black Designated Groups ³ | 2 |
| Reconstruction Development Programme Objective: Promotion of SMMEs (Entities that are EME or QSE) | 3 |
| TOTAL POINTS | 20 |

²Black ownership: 100% black owned entities will score the full 10 points, and between 51% - 99.99% black owned entities will score 4 points.

³Black Designated Groups has the meaning assigned to it in the codes of good practice issued in terms of section 9(1) of the Broad-Based Black Economic Act as amended.

12.4. Phase 4: Objective Criteria

This contract will be awarded to the bidder scoring the highest points unless an objective criterion justifies the award of the tender to a bidder other than the highest scoring bidder.

12.4.1. Objective Criteria are:

The bidder must pose less risk to the IDC. The risk will be assessed in terms of, but not limited to, the following:

- Reputational Risk: This will be assessed in line with the bidder's disclosure (Refer to Annexure 7: Disclosure statement of this document).
- Concentration Risk: Over exposure to a single bidder.
- The bidder's financial capability in relation to the execution of the contract.
- The bidder's past performance in IDC contracts.

13. PROMOTION OF EMERGING BLACK OWNED SERVICE PROVIDERS

It is the IDC's objective to promote transformation across all industries and/ or sectors of the South African economy and as such, bidders are encouraged to partner with a black owned entity (being 50%+1 black owned and controlled). Such partnership may include the formation of a Joint Venture and/ or subcontracting agreement etc., where a portion of the work under this tender would be undertaken by black owned entities. To give effect to this requirement, bidders are required to submit a partnership / subcontracting proposal detailing the portion of work to be outsourced, level of involvement of the black owned partner and where relevant, submit either a consolidated B-BBEE scorecard or each bidder of the partnership in their individual capacity to submit a BEE certificate or Sworn Affidavit in case of an EME or QSE which will be considered as part of the Specific Goals scoring listed in 12.3.

SECTION 2: FUNCTIONAL REQUIREMENTS SPECIFICATION

SECTION 2: FUNCTIONAL REQUIREMENTS

1. SPECIAL INSTRUCTIONS TO BIDDERS

- 1.1. Should a bidder have reason to believe that the Functional Requirements are not open/fair and/or are written for a particular service provider; the bidder must notify IDC Procurement within five (5) days after publication of the RFP.
- 1.2. Bidders shall provide full and accurate answers to the questions posed in this RFP document, and, where required explicitly state "Comply/Not Comply" regarding compliance with the requirements. Bidders must substantiate their response to all questions, including full details on how their proposal/solution will address specific functional/ technical requirements; failure to substantiate may lead to the bidder being disqualified. All documents as indicated must be supplied as part of the bid response.
- 1.3. Failure to comply with Mandatory Requirements may lead to the bidder being disqualified.

2. BACKGROUND INFORMATION

The IDC seeks to appoint a service provider specializing in the field of Uninterrupted Power Supply maintenance and repairs, to carry out regular maintenance of the existing UPS units.

The successful service provider will be responsible for the maintenance at the IDC Head Office in Sandton that consist of two buildings called, IDC 1 and IDC 2 and at twelve Regional Offices. The specifications of the existing UPS units are as follows:

IDC 1 – Building (4 units)

1. AROS MPS 120 Sinus (120Kva)
2. AROS MPS 120 Sinus (120Kva)
3. AROS Riello MPT 120 6P HLP (120Kva)
4. Z Power T10K (10Kva) – Serial Number:

IDC 2 – Building (2 units)

1. AROS HPS HT60D DODECAFASE (60Kva)
2. AROS HPS HT60D DODECAFASE (60Kva)

IDC Regional Offices (12 units)

1. Z Power EX6KL- (6kva)
2. Z Power EX6KL- (6kva)
3. Z Power EX6KL- (6kva)
4. Z Power EX6KL- (6kva)
5. Z Power EX6KL- (6kva)
6. Z Power EX6KL- (6kva)
7. Z Power EX6KL- (6kva)
8. Z Power EX6KL- (6kva)
9. Z Power EX6KL- (6kva)
10. Z Power EX6KL- (6kva)
11. Z Power EX6KL- (6kva)
12. Z Power EX6KL- (6kva)

3. SCOPE OF WORK/TERMS OF REFERENCE

The IDC seeks to appoint a service provider for the maintenance of the above-mentioned existing equipment. The appointed bidder should be able to provide, but not limited to, the following services:

3.1. Preventative Maintenance

- The service provider shall perform maintenance and part replacement in accordance with the manufacturer's recommendations and in accordance with good maintenance practice to ensure continued operation of the systems.
- The service provider shall report any trends detected that reflect system or equipment degradation, loss of performance, or frequency of failure to the IDC.
- Maintenance shall comply with the Maintenance Specific Activity Schedules contained in this Specification.
- The service provider shall arrange with the IDC and obtain approval for date, time and duration when equipment or systems shall be out of service for the purpose of performing preventive maintenance.
- In the event of emergency repairs having to be carried out as a result of or detected during the maintenance, the need for such repairs shall be reported immediately to the IDC for further instructions. The service provider shall furnish a report to the IDC, the date and time of the failure, the reason for the failure, date and time when corrective action was completed, details of corrective action taken, and results of any post maintenance testing performed to ensure satisfactory operation.

3.1.1 Preventative maintenance schedule

- Specific dates and times of the maintenance and testing programmes will be agreed upon by the IDC and service provider.
- In the event of any delays against the programme the service provider shall expedite the maintenance / testing work to make up any delays.

3.1.2 Maintenance Schedule (per service)

- Review equipment event log for any alarm in evidence and record such.
- Check all power terminals.
- Verify voltage and current to the equipment display.
- Verify proper transfer of equipment to battery.
- Conduct testing of internal static by-pass where applicable.
- Ensure internal control and power wiring is properly seated.
- Clean UPS.
- Software calibration of all UPS parameters to be in accordance with manufacturers specifications.
- Conduct and report on UPS room environment.
- Perform discharge test.
- Verify that the equipment is within manufacturer's specifications; and
- Report on the condition of the equipment as found during the health check.
- A full-service report shall be made available after each test and service.

Note: The bidder will be required to do preventive maintenance on a 6 Monthly – occurring twice a year at the IDC Head Office and Yearly – one service per year at the IDC Regional Offices during the duration of the contract.

3.2 Reactive support (on ad-hoc basis):

- Repairing of equipment as and when required.
- Provision of spares and loan equipment; and
- Provide after-hours support.

Note: The bidder must have the ability to respond and attend to emergency calls on ad hoc basis. The mean-time-to-respond must be 4 hours (the bidder must acknowledge and send out a technician within 4 hours of call by IDC).

3.3 Call Outs

- The service provider shall have a 24/365 call out facility and shall ensure that standby arrangements for emergency callouts are always in place.
- The maximum period within which the service provider must react/ respond to an emergency call from notification is as follows:
 - ✚ Critical incidents (UPS failed and on bypass) - 2 hours
 - ✚ Non-critical incidents (UPS in alarm mode but still online) - 4 hours.
- A call-out list with technician's names and numbers must be provided to the IDC as soon as the service provider starts work on site.

3.4 Maintenance management systems

- The service provider must keep stock of critical Spare parts required to ensure that Maximum Equipment Downtimes are not exceeded.
- The service provider shall draw up the necessary Job Cards from the Maintenance Programme, or in response to emergency call outs, or equipment failure, and hand the completed cards to the IDC for verification and acceptance that the work has been duly executed.

3.5 Maintenance Staff

- The service provider shall have sufficient staff on the contract to ensure scheduled services and callouts are adhered to as per agreed upon dates and timelines.
- The service provider shall employ and manage his maintenance staff to ensure timely, efficient execution of the works with minimum interruption to the Employer.
- The Technician carrying out services must be a qualified person who has passed the relevant courses required to perform his duties with a minimum of 5 years Maintenance experience.
- Maintenance Staff must be fully trained to:
 - Perform the maintenance services.
 - Do fault finding.
 - Capable of doing repairs on all the equipment.
- Technician and any other staff member working at the IDC sites must be issued with safety clothing with the company's name clearly visible.
- All Nominated, Selected and Direct Sub-contractors shall be deemed to be employees of the appointed service provider.

3.6 Meetings

The service provider shall attend 3-Monthly SLA reviews and Maintenance Co-ordination meetings, and any other meetings called by the IDC.

3.7 Service Level Agreement

The successful service provider must be willing to enter into a signed SLA with the IDC. The following KPI's will form the bases of the SLA:

- ✚ Call-Out Rate.
- ✚ Call-Out Response Time.
- ✚ Down Time on Equipment.
- ✚ Level of Service.
- ✚ Level of parts holding.
- ✚ Invoicing accuracy.
- ✚ Repairs done at first time visit; and
- ✚ Number of breakdowns related to maintenance inefficiency.

4 PROJECT TIMELINES

The appointed service provider will be required to start immediately after signing the contract and provide the services for a period of three (3) years, subject to annual review of the service provider's performance.

5 TECHNICAL EVALUATION CRITERIA

5.1 Technical Requirements

The service provider must indicate their compliance/ non-compliance to the following requirements and to substantiate as required. The bidder must respond in the format below, where additional information is provided/ attached somewhere else; such information must be clearly referenced.

| 5.1.1 BIDDER'S EXPERIENCE | Comply | Partially Comply | Not Comply |
|---|--------|------------------|------------|
| <p>Bidders must have experience in providing maintenance and support on UPS systems. Demonstrate relevant experience in the maintenance and support on UPS systems as outlined in the scope of work.</p> <p>The bidder must provide three (3) relevant contactable references of similar work done in the past 5 (five) years. Please refer to Table (a) of Annexure 1 of this document for the format in which the required information must be provided.</p> | | | |
| Substantiate / Comments | | | |

| 5.1.2 QUALIFICATIONS AND SKILLS OF KEY PERSONNEL | Comply | Partially Comply | Not Comply |
|--|--------|------------------|------------|
| <p>The bidder's proposed maintenance team must have relevant qualifications, skills and experience in the maintenance of UPS systems.</p> <p>The bidders must submit, as part of its proposal, the following:</p> <ul style="list-style-type: none"> • CVs of the technicians; and the CVs must clearly highlight qualifications/ training, areas of experience/ competence relevant to UPS maintenance • NQF level 4 certification and training certification of maintenance UPS systems • The structure and composition of the proposed team, clearly outlining the main disciplines/ specialties of this request and the key personnel responsible for each specialty. Please refer to Table (b) Annexure 1 of this document for the format in which the required information must be provided. | | | |
| Substantiate / Comments | | | |

SECTION 3: COST PROPOSAL

SECTION 3: COST PROPOSAL

1. **NOTE: All prices must be VAT inclusive (where applicable) and must be quoted in South African Rand (ZAR).**

2. Are the rates quoted firm for the full period of the contract?

| | |
|-----|----|
| YES | NO |
|-----|----|

Important: If not firm for the full period, provide details of the basis on which price adjustments shall be applied e.g., CPI etc.

3. All additional costs associated the bidder's offer must be clearly specified and included in the Total Bid Price.

| | | |
|--|-----|----|
| 4. Is the proposed bid price linked to the exchange rate? | Yes | No |
| <i>If yes, the bidder must indicate CLEARLY which portion of the bid price is linked to the exchange rate:</i> | | |

| | | |
|--|--------|------------|
| 5. Payments will be linked to specified deliverables after such deliverables have been approved by the IDC. Payments will be made within 30 days from date of invoice. | Comply | Not Comply |
| | | |

| | | |
|---|--------|------------|
| 6. The IDC reserves the right to consider the guidelines on consultancy rates as set out in the National Treasury Instruction 02 of 2016/2017: Cost Containment Measures which took effect from 01 January 2014, where relevant. The bidder must indicate if their proposed rates are in line with the provisions of the referenced National Treasury Instruction: Cost Containment Measures. | Comply | Not Comply |
| Substantiate / Comments | | |

7. COSTING MODEL

- The Preventative Maintenance Schedules indicate the overall scope of the Works unless otherwise stated. It is the duty of the bidder to ensure that all work associated with the UPS systems and associated equipment is included. Items which are not specifically listed and on which clarity may be required must be listed and priced separately and forwarded with the proposal.
- The IDC reserves the right to omit any item on the Preventative Maintenance schedule before the acceptance of the proposal and again at the “Annual Price Adjustment Date” without prejudice and without affecting the costing of the other items accepted as forming part of the works.
- Prices shall include the labour costs and materials for servicing/testing as indicated on the Preventative Maintenance schedules. Call outs, materials/spares required for faulty equipment and Ad-hoc services, will be quoted for as and when required, which shall be paid for on the basis of proven cost.
- The Quarterly preventative maintenance will be based on after working hours and the Annual preventative maintenance will be based on normal working hours except where specifically stated otherwise.
- Rates shall remain constant over the contract period.

8. IDC Head Office - Sandton Proactive (Preventative) Maintenance (6 monthly – 2 services per year)

8.1 Kindoc – IDC 1

| Installed UPS | 1 st Service Fee (VAT Excl.) | 2 nd Service Fee (VAT Excl.) | Annual Fee (1 st +2 nd) (VAT Excl.) |
|--|---|---|--|
| Kindoc - IDC 1 | | | |
| 1. AROS MPS 120 SINUS (120 Kva) | R | R | R |
| 2. AROS MPS 120 SINUS (120 Kva) | R | R | R |
| 3. AROS Riello MPT 120 6P HLP (120 Kva) | R | R | R |
| 4. Z Power T10K (10Kva) | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 1) | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 2) | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 3) | R | R | R |
| Sub-Total (A) - IDC 1 (VAT Excl.) | | | R |
| VAT @ 15% (if applicable) | | | R |
| Total Price (A) (VAT Incl.) | | | R |

8.2 Dymson – IDC 2

| Installed UPS | 1 st Service Fee (VAT Excl.) | 2 nd Service Fee (VAT Excl.) | Annual Fee (1 st +2 nd) (VAT Excl.) |
|--|---|---|--|
| Dymson - IDC 2 | | | |
| 1. AROS RIELLO 60Kva MPT | R | R | R |
| 2. AROS RIELLO 60Kva MPT | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 1) | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 2) | R | R | R |
| Annual Service Fee (VAT Excl.) (Year 3) | R | R | R |

| | |
|--|---|
| Sub-Total (B) - IDC 2 (VAT Excl.) | R |
| VAT @ 15% (if applicable) | R |
| Total Price (B) (VAT Incl.) | R |

9. Ad-hoc Services

The preferred bidder will be required to attend to call-outs on a need basis (ad-hoc) over and above the preventative maintenance requirement detailed above. For evaluation purposes, bidders are required to provide prices for the following callouts. The quantities reflected below are only estimates based on the current trends over a three-year period. **Prices must be valid for the first 12 months of the duration of the contract.**

9.1 Ad-hoc call-outs Mon-Friday Rates

| Description | Unit of Measure | Quantity | Rate per Hour (Normal Hours) | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|----------|------------------------------|------------------------|-------------------------|
| Artisan | Per hour | 18 | | | |
| Assistant | Per hour | 18 | | | |
| Call-out Fee | Each | 6 | | | |
| Travelling KM | Per km | 1 000 | | | |
| Travelling Cost for Artisan | Per hour | 27 | | | |
| Description | Unit of Measure | Quantity | Rate per Hour (After-Hours) | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
| Artisan | Per hour | 18 | | | |
| Assistant | Per Hour | 18 | | | |
| Call-out Fee | Each | 6 | | | |
| Sub-Total (C) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (C) (VAT Incl.) | | | | | |

Note: The call-out fee will include first hour on site and kilometres travelled

9.2 Ad-hoc call-outs Weekend and Holiday Rates

| Description | Unit of measure | Quantity | Saturday Rate per Hour | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|----------|---------------------------------------|------------------------|-------------------------|
| Artisan | Per hour | 9 | | | |
| Assistant | Per hour | 9 | | | |
| Call-out Fee | Each | 3 | | | |
| Description | Unit of measure | Quantity | Sunday & Public Holiday Rate per Hour | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
| Artisan | Per hour | 9 | | | |
| Assistant | Per hour | 9 | | | |
| Call-out Fee | Each | 3 | | | |
| Sub-Total (D) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (D) (VAT Incl.) | | | | | |

Note: The call-out fee will include first hour on site and kilometres travelled.

10. Supply of Equipment and Parts

The preferred bidder will be required to supply and deliver equipment/parts/batteries on a need basis (ad-hoc). For evaluation purposes, bidders are required to provide prices for the following items. The quantities reflected below are only estimates based on the current trends. **Prices must be valid for the first 12 months of the duration of the contract.**

10.1 Batteries

| Description | Quantities | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|--|------------|------------------------|-------------------------|
| Sealed lead acid Batteries VRLA- ELLGHR 255W 12V 75Ah | 326 | | |
| Sealed lead acid Batteries EL 12-33 HR (12V 33AH/20HR) | 32 | | |
| Sub-Total (E) (VAT Excl.) | | | |
| VAT @ 15% (if applicable) | | | |
| Total Price (E) (VAT Incl.) | | | |

10.2 Spares for AROS MPS 120 Sinus

| # | Part Number | Part Description | Qty | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|---|---------------|---|-----|------------------------|-------------------------|
| 1 | 060201A002 | Fuse - 4A gG 500V 10x38 | 10 | | |
| 2 | 060201A024 | Fuse - 160A aR 660V 40x23x95 Vert | 12 | | |
| 3 | 6R_060201A018 | Fuse - 315A aR 660V 100x20,4x38,5 (BSM) | 6 | | |
| 4 | 602010062 | Fuse - 315A aR 660V 200kA 40x23x95 | 12 | | |
| 5 | 6R_0405010123 | SCR Module - Semipack 106A 1200V | 1 | | |

| | | | | | |
|------------------------------------|---------------|--|----|--|--|
| 6 | 6R_02600098A | SCR Module - Semipack 160A 1200V | 3 | | |
| 7 | 6R_0403040028 | SCR Module - Semipack 250A 1200V | 1 | | |
| 8 | 6R_APMPPT005A | Kit Inverter IGBT + Driver - MPT 100-160 | 1 | | |
| 9 | 6R_SA2032-02B | MPS Graphic System Card | 1 | | |
| 10 | 6R_SA2064-01A | MPS SCR Driver Rectifier Card | 1 | | |
| 11 | 6R_SA2075-01D | MPS Rectifier Control Card | 1 | | |
| 12 | 6R_SA2076-01H | MPS Inverter Control Card | 1 | | |
| 13 | 6R_SA2077-03C | MPS Interface AC+RC SCR Card | 1 | | |
| 14 | 6R_SA2078-01F | MPS SCR Driver Static Switch Card | 1 | | |
| 15 | 6R_SA2082-01I | MPS Main Power Supply Card | 1 | | |
| 16 | 6R_SA2084-01D | MPS Redundant Power Supply Card | 1 | | |
| 17 | 6R_030201A011 | MPS AC capacitors | 6 | | |
| 18 | 6R_0303010214 | MPS DC Capacitors | 12 | | |
| 19 | 6R_02526023 | Fan - 230V 172x150 Papst 7855 ES | 20 | | |
| Sub-Total (F) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (F) (VAT Incl.) | | | | | |

10.3 Spares for AROS MPS 120 6 Pulse

| # | Part Number | Part Description | Qty | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|---|-----|---------------------------|----------------------------|
| 1 | 060201A002 | Fuse - 4A gG 500V 10x38 | 10 | | |
| 2 | 6R_060201A018-* | Fuse - 315A aR 660V 100x20,4x38,5 (BSM) | 6 | | |
| 3 | 6R_060201A018-* | Fuse - 315A aR 660V 100x20,4x38,5 (BSM) | 6 | | |
| 4 | 602010062 | Fuse - 315A aR 660V 200kA 40x23x95 | 6 | | |
| 5 | 6R_SA2075-01D | MPS Rectifier Control Card | 1 | | |
| 6 | 6R_SA2076-01H | MPS Inverter Control Card | 1 | | |
| 7 | 6R_SA2077-03C | MPS Interface AC+RC SCR Card | 1 | | |
| 8 | 6R_SA2078-01F | MPS SCR Driver Static Switch Card | 1 | | |
| 9 | 6R_SA2120-01F | MPS Global Power Supply Card | 1 | | |
| 10 | 6R_02526023 | Fan - 230V 172x150 Papst 7855 ES | 8 | | |
| 11 | 6R_0302010323-* | Capacitor - 100µF 500Vac 5% Protected (TDK) | 6 | | |
| 12 | 6R_0303010214-* | Capacitor Elect. - 6800µF 350Vdc (TDK) | 12 | | |
| Sub-Total (G) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (G) (VAT Incl.) | | | | | |

10.4 Spares for Z Power T10K (10Kva)

| # | Part Number | Part Description | Qty | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|------------------|-----|------------------------|-------------------------|
| 1 | 09-00929-00 | TR SCR 50A 1200V | 2 | | |
| 2 | 710-02513-00 | Switch Mode PS | 1 | | |
| 3 | 710-09532-01 | CNTR LCD display | 1 | | |
| 4 | 710-02535-02 | Charger pcb | 1 | | |
| 5 | 6R_02526023 | PFC-PSDR card | 1 | | |
| 6 | 6R_0302010323-* | INV -PSDR card | 1 | | |
| 7 | 6R_0303010214-* | IP EMI card | 1 | | |
| Sub-Total (H) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (H) (VAT Incl.) | | | | | |

10.5 Spares for AROS Riello 60Kva MPT

| # | Part Number | Part Description | Qty | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|----------------------------------|-----------------|---|-----|------------------------|-------------------------|
| 1 | 060201A002 | Fuse – 4A gG 500V 10x38 | 12 | | |
| 2 | 6R_02512910-* | Fuse - 120A FF 660V 19x84 FEE (BSM) | 12 | | |
| 3 | 6R_02512910-* | Fuse - 120A FF 660V 19x84 FEE (BSM) | 12 | | |
| 4 | 060201A021 | Fuse - 160A aR 660V 40x23x95 | 12 | | |
| 5 | 6R_060201A023-* | Fuse - 250A aR 660V 200KA 40x23x95 Vert (BSM) | 12 | | |
| 6 | 6R_SA2032-02B | MPS Graphic System Card | 1 | | |
| 7 | 6R_SA2063A07X | MPS Voltage-Current Interface Card | 1 | | |
| 8 | 6R_SA2064-01A | MPS SCR Driver Rectifier Card | 1 | | |
| 9 | 6R_SA2075-01D | MPS Rectifier Control Card | 1 | | |
| 10 | 6R_SA2076-01H | MPS Inverter Control Card | 1 | | |
| 11 | 6R_SA2077-24C | MPS Interface AC+RC SCR Card | 1 | | |
| 12 | 6R_SA2078-01F | MPS SCR Driver Static Switch Card | 1 | | |
| 13 | 6R_SA2120-01F | MPS Global Power Supply Card | 1 | | |
| 14 | 6R_SA2124X010 | MPS Graphic Display Control Card | 1 | | |
| 15 | 6R_SA2132X010 | MPS Graphic Display Card | 1 | | |
| 16 | 6R_0405010123 | SCR Module - Semipack 106A 1200V | 2 | | |
| 17 | 6R_0403040028 | SCR Module - Semipack 250A 1200V | 2 | | |
| 18 | 6R_APMP5176A | Kit IGBT - 300A 1200V | 2 | | |
| 18 | 6R_02526023 | Fan - 230V 172x150 Papst 7855 ES | 12 | | |
| Sub-Total (I) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price I (VAT Incl.) | | | | | |

11. Total Costs for IDC Head Office

| Description | | Cost (VAT Excl.) |
|--|--------|------------------|
| Preventative Maintenance IDC 1 – <u>Total Price (A)</u> (VAT Incl) | YEAR 1 | |
| | YEAR 2 | |
| | YEAR 3 | |
| Preventative Maintenance IDC 2 – <u>Total Price (B)</u> (VAT Incl.) | YEAR 1 | |
| | YEAR 2 | |
| | YEAR 3 | |
| Call-outs Mon-Friday Rates <u>Total Price (C)</u> (VAT Incl.) | | |
| Call-outs Weekend and Holiday Rates <u>Total Price (D)</u> (VAT Incl) | | |
| Batteries <u>Total Price (E)</u> (VAT Incl.) | | |
| Spares for AROS MPS 120 Sinus (120 Kva) <u>Total Price (F)</u> (VAT Incl.) | | |
| Spares for AROS MPS 120 Pulse Total Price (G) (VAT Incl.) | | |
| Spares for Z Power T10K (10Kva) <u>Total Price (H)</u> (VAT Incl.) | | |
| Spares for AROS Riello 60Kva MPT <u>Total Price (I)</u> (VAT Incl.) | | |
| Total Cost for 36 Months (A+B+C+D+E+F+G+H+I) (VAT Incl.) | | |

Note: Ad-hoc services will be attended to during working hours on workdays. Equipment/ part replacement will be billed for at cost subject to prior approval by the IDC.

12. Regional Offices

12.1. Proactive 3 Year (Preventative) Maintenance (Yearly – 1 service per year)

| # | Installed UPS and Annual Service Fee | Year 1 | Year 2 | Year 3 |
|---|---|--------|--------|--------|
| IDC Regional -6kva EX6KL-Z POWER | | | | |
| 1 | Mahikeng - Shop 1B Micro Plaza 1st & Bassemer Street | | | |
| 2 | Rustenburg - 1st Floor, Sunetco Building, 32B Heystek St. | | | |
| 3 | Brits-Suite 108 Safari Centre - 28 Van Velden Street | | | |
| 4 | Bloemfontein 10 Barnes Road - Bloemfontein | | | |
| 5 | Cape Town - 24th Floor | | | |
| 6 | Polokwane-75 Biccard Street, Manco Building | | | |
| 7 | East London - Whitley Street, Vincent | | | |
| 8 | Port Elizabeth-Southern Life Gardens | | | |
| 9 | Kimberley-13 Bishop Street - Sanlam Centre | | | |

| | | | | |
|--|---|--|--|--|
| 10 | Nelspruit 15 Ferreira Street | | | |
| 11 | Durban Suite 2101 21st Floor the Embassy Building | | | |
| 12 | Witbank - Smokey Mountain Office Park - Emalaheni | | | |
| 13 | Preventative Maintenance Sub-Total (VAT Excl.) | | | |
| Sub-Total Price (A) (VAT Incl.) | | | | |
| VAT @ 15% (if applicable) | | | | |
| Total Price (A) (VAT Incl.) | | | | |

12.2 Ad-hoc Services

The preferred bidder will be required to attend to call-outs on a need basis (ad-hoc) over and above the preventative maintenance requirement detailed above. For evaluation purposes, bidders are required to provide prices for the following callouts. The quantities reflected below are only estimates based on the current trends over a three-year period. **Prices must be fixed for the first 12 months of the duration of the contract.**

12.3 Ad-hoc call-outs Mon-Friday Rates

| Description | Unit of Measure | Quantity | Rate per Hour Normal | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|----------|-----------------------------|------------------------|-------------------------|
| Artisan | Per hour | 30 | | | |
| Call-out Fee | Each | 12 | | | |
| Travelling KM | Per km | 3000 | | | |
| Travelling Cost | Per Hour | 40 | | | |
| Night Allowance | Per Night | 5 | | | |
| Courier Cost | Each | 12 | | | |
| Description | Unit of Measure | Quantity | Rate per Hour (After-Hours) | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
| Artisan | Per hour | 18 | | | |
| Call-out Fee | Each | 6 | | | |
| Sub-Total (B) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (B) (VAT Incl.) | | | | | |

12.4 Ad-hoc call-outs Weekend and Holiday Rates

| Description | Unit of Measure | Quantity | Saturday Rate per Hour | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|------------------------------------|-----------------|----------|---------------------------------------|------------------------|-------------------------|
| Artisan | Per hour | 6 | | | |
| Assistant | Per hour | 6 | | | |
| Call-out Fee | Each | 2 | | | |
| Description | Unit of Measure | Quantity | Sunday & Public Holiday Rate per Hour | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
| Artisan | Per hour | 6 | | | |
| Assistant | Per hour | 6 | | | |
| Call-out Fee | Each | 2 | | | |
| Sub-Total (C) (VAT Excl.) | | | | | |
| VAT @ 15% (if applicable) | | | | | |
| Total Price (C) (VAT Incl.) | | | | | |

Note: Ad-hoc services will be attended too during working hours on workdays. Equipment/ part replacement will be billed for at cost subject to prior approval by the IDC.

13. Supply of Equipment and Parts

The preferred bidder will be required to supply and deliver equipment/parts/batteries on a need basis (ad-hoc). For evaluation purposes, bidders are required to provide prices for the following items. The quantities reflected below are only estimates based on the current trends. **Prices must be fixed for the first 12 months of the duration of the contract.**

13.1 Batteries

Installation of batteries and charger cards at the Regional Offices

The IDC requires the supply and installation of bigger capacity batteries at the Regional Offices. On appointment the batteries need to be changed and charging cards to accommodate the charging capacity for the bigger batteries.

| Description | Quantities | Unit Price (VAT Excl.) | Total Price (VAT Excl.) |
|--|------------|------------------------|-------------------------|
| ELCL12-100 12V 100A/h) | 192 | | |
| Battery Links – 10mm | 192 | | |
| Battery Stands | 12 | | |
| PSDR + controller 10A charger modification kit Code - 710-02853-01P-011CHG | 12 | | |
| Battery and charger Installation Cost | 12 | | |
| Sub-Total (D) (VAT Excl.) | | | |
| VAT @ 15% (if applicable) | | | |

| | |
|------------------------------------|--|
| Total Price (D) (VAT Incl.) | |
|------------------------------------|--|

13.2 Spares for Z Power 6Kva

| # | Part Name | Part Description | Code | Qty. | Price Per Unit (VAT Excl.) | Total Cost (VAT Excl.) |
|------------------------------------|---------------|---|---------------|------|----------------------------|------------------------|
| 1 | Thyristor | TR SCR XYS/CLA50E1200HB 50A 1200V TUBE TO-247 | 090-00929-00 | 6 | | |
| 2 | SPS | DX3115K~3120K SPS | 710-02513-00 | 6 | | |
| 3 | LCD display | EX6~20K UPS 220VAC 50/60Hz CNTL LCD Display | 710-09532-01 | 6 | | |
| 4 | Charger board | DX6~20K BUS 220VDC 2,5A CHARGER | 710-02535-02 | 6 | | |
| 5 | PFC PSDR | DX3115K~3120K 220VAC 192VDC PFC PSDR | 710-02674-00 | 6 | | |
| 6 | INV PSDR | DX3115K~3120K 220VAC 192VDC INV PSDR | 710-02853-01P | 6 | | |
| 7 | I/P EMI1 | DX3110K~DX3120K I/P EMI1 | 710-93821-00 | 6 | | |
| Sub-Total (E) (VAT Excl.,) | | | | | | |
| VAT @ 15% (if applicable) | | | | | | |
| Total Price (E) (VAT Incl.) | | | | | | |

14. Total Costs for Regional Offices

| Description | Cost (VAT Excl.) |
|---|------------------|
| Preventative Maintenance Regional Sites- | |
| Sub-total (A) (Vat Incl.) | YEAR 1 |
| | YEAR 2 |
| | YEAR 3 |
| Call-outs Mon-Friday Rates Subtotal B (VAT Incl.) | |
| Call-outs Weekend and Holiday Rates Subtotal C (VAT Incl.) | |
| Batteries Subtotal D (VAT Incl.) | |
| Spares for Z Power (6kVA) Subtotal E (VAT Incl.) | |
| VAT @ 15% (if applicable) | |
| Total Cost for 36 Months (A+B+C+D+E) (VAT Incl.) | |

15. Total Bid Price for IDC Head Office and Regional Offices

| | |
|--|--|
| Total Bid Price (VAT Incl.) (Table 11. Total Cost + Table 14. Total Cost) | |
|--|--|

16. SUMMARY OF THE PROPOSAL

| DESCRIPTION | BIDDER'S PROPOSAL |
|--|--------------------------|
| Number of resources (personnel) | |
| Project duration (in hours) | |
| Project duration (in months) | |
| Commencement Date | |

PRICE DECLARATION FORM

Dear Sir,

Having read through and examined the Request for Proposal (RFP) Document, RFP no. **T45/10/24**, the General Conditions, and all other Annexures to the RFP Document, we offer to provide Maintenance and Repairs of IDC's UPS units at Head Office and Regional Offices to the IDC as specified in this RFP document.

R..... (Including VAT)

In words

R..... (Including VAT)

We confirm that this price covers all activities associated with the service, as called for in the RFP document. We confirm that IDC will incur no additional costs whatsoever over and above this amount in connection with the provision of this service.

We undertake to hold this offer open for acceptance for a period of 120 days from the date of submission of offers. We further undertake that upon final acceptance of our offer, we will commence with the provision of the required service when required to do so by the IDC.

We understand that you are not bound to accept the lowest or any offer, and that we must bear all costs which we have incurred in connection with preparing and submitting this bid.

We hereby undertake for the period during which this bid remains open for acceptance, not to divulge to any persons, other than the persons to whom the bid is submitted, any information relating to the submission of this bid or the details therein except where such is necessary for the submission of this bid.

SIGNED

DATE

(Print name of signatory)

Designation

FOR AND ON BEHALF OF:

COMPANY
NAME

Tel No

Fax No

Cell No

SECTION 4: ANNEXURES

ANNEXURE 1: RESPONSE FORMAT FOR SECTION 2

Bidder's Experience and the proposed Project Team

Request for Proposal No: _____
 Name of Bidder: _____
 Authorised signatory: _____

[Note to the Bidder: The bidder must complete the information set out below in response to the requirements stated in Section 2 of this bid document. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with this Returnable Schedule 3.]

The bidder must provide the following information:

Table (a) Details of the bidder's experience in providing Maintenance and Repairs of IDC's UPS units at Head Office and Regional Offices (please refer to Section 2 par 5.1.1):

| Client' Name | Nature of the contract (Fixed cost or Ad-hoc) | Description of Maintenance Services Contracted for | Project period (Start and End Dates) | Value of Work done under the contract | Name, title, and telephone contact of client |
|---------------------|--|---|---|--|---|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

ANNEXURE 2: ACCEPTANCE OF BID CONDITIONS AND BIDDER'S DETAILS

Request for Proposal No: _____
 Name of Bidder: _____
 Authorised signatory: _____
 Name of Authorised Signatory _____
 Position of Authorised Signatory _____

By signing above the bidder hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under this RFP.

[Note to the Bidder: The Bidder must complete all relevant information set out below.]

CENTRAL SUPPLIER DATABASE (CSD) INFORMATION

| | |
|--|--|
| Bidders that are registered on the Central Supplier Database (CSD) of National Treasury are required to submit as part of this proposal both their CSD supplier number and CSD unique registration reference numbers below: | |
| Supplier Number | |
| Unique registration reference number | |

BIDDING STRUCTURE

| | |
|---|--|
| Indicate the type of Bidding Structure by marking with an 'X': | |
| Individual Bidder | |
| Joint Venture/ Consortium | |
| Prime Contractor with Sub Contractors | |
| Other | |

REQUIRED INFORMATION

| | |
|------------------------------|--|
| If Individual Bidder: | |
| Name of Company | |
| Registration Number | |
| Vat registration Number | |
| Contact Person | |
| Telephone Number | |
| Cellphone Number | |
| Fax Number | |
| Email address | |
| Postal Address | |
| Physical Address | |

| | |
|---|--|
| If Joint Venture or Consortium, indicate the following for each partner: | |
| Partner 1 | |
| Name of Company | |
| Registration Number | |
| Vat registration Number | |
| Contact Person | |
| Telephone Number | |
| Cellphone Number | |
| Fax Number | |
| Email address | |
| Postal Address | |
| Physical Address | |
| Scope of work and the value as a % of the total value of the contract | |
| Partner 2 | |

| | |
|---|--|
| Name of Company | |
| Registration Number | |
| Vat registration Number | |
| Contact Person | |
| Telephone Number | |
| Cellphone Number | |
| Fax Number | |
| Email address | |
| Postal Address | |
| Physical Address | |
| Scope of work and the value as a % of the total value of the contract | |

| | |
|---|--|
| If bidder is a Prime Contractor using Sub-contractors, indicate the following: | |
| Prime Contractor | |
| Name of Company | |
| Registration Number | |
| Vat registration Number | |
| Contact Person | |
| Telephone Number | |
| Cellphone Number | |
| Fax Number | |
| Email address | |
| Postal Address | |
| Physical Address | |
| Sub-contractors | |
| Name of Company | |
| Company Registration Number | |
| Vat registration Number | |
| Contact Person | |
| Telephone Number | |
| Cellphone Number | |
| Fax Number | |
| Email address | |
| Postal Address | |
| Physical Address | |
| Subcontracted work as a % of the total value of the contract | |

ANNEXURE 3: TAX COMPLIANCE REQUIREMENTS

| | |
|--|--|
| 1. TAX COMPLIANCE REQUIREMENTS | |
| <p>1.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.</p> <p>1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.</p> <p>1.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.</p> <p>1.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p> | |
| 2. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS | |
| <p>2.1 IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? <input type="checkbox"/></p> <p>YES <input type="checkbox"/> NO</p> <p>2.2 DOES THE BIDDER HAVE A BRANCH IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/></p> <p>NO</p> <p>2.3 DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?</p> <p><input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>2.4 DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?</p> <p><input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 ABOVE.</p> | |

| | | |
|----------------------------|----------------------------|--|
| SUPPLIER COMPLIANCE STATUS | TAX COMPLIANCE SYSTEM PIN: | |
|----------------------------|----------------------------|--|

ANNEXURE 4: BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest ¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

| Full Name | Identity Number | Name of State institution |
|-----------|-----------------|---------------------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:
.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:
.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read, and I understand the contents of this disclosure;

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement, or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

ANNEXURE 5: SHAREHOLDERS AND DIRECTORS INFORMATION

[Note to the bidder: the bidder must complete the information set out below. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with Returnable Schedule 2.]

1 Shareholders/ Members

| Name of the shareholder | ID Number | Race | Gender | % Shares |
|-------------------------|-----------|------|--------|----------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Note: The bidder must also attach the detailed Company/ Group Structure where relevant.

2 Trust Information

With reference to point 8.6 IDC Rights, should a trust form part of the Company / Group structure then the following must be submitted as part of your proposal.

| | |
|--|---|
| Documents necessary to verify the Identity of a Trust | <input type="checkbox"/> Copy of trust deed or other founding document by which trust is created. |
| | <input type="checkbox"/> Letters of authority (as issued by the Master of the High Court) |
| | <input type="checkbox"/> Personal details of each Trustee, each Beneficiary, the Founder, and the person authorised to act on behalf of the Trust |

3 Black Shareholders/ Members as per the B-BBEE Certificate

| Name of the shareholder | ID Number | Race | Gender | % Shares |
|---|-----------|------|--------|----------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Total Black Shareholding % as per the current and valid B-BBEE Certificate | | | | |

4 Directors

| Name of the shareholder | ID Number | Race | Gender |
|-------------------------|-----------|------|--------|
| | | | |
| | | | |
| | | | |

I, THE UNDERSIGNED (NAME).....

CERTIFY THAT THE INFORMATION FURNISHED ABOVE IS CORRECT.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

ANNEXURE 6: BEE COMMITMENT PLAN

The IDC encourages existing vendors and prospective bidders to support the objectives of B-BBEE and as far as possible strive to improve their B-BBEE contribution status. For bid evaluation purposes, bidders are allocated points in terms of a preference point system based on the Specific Goals which requires the bidder to have a valid B-BBEE certificate or a sworn affidavit in case of a EME or QSE.

Bidders are therefore required to submit a B-BBEE improvement plan in view of the new B-BBEE Codes of Good Practice. Bidders must indicate the extent to which their ownership, management control, employment equity, preferential procurement and enterprise development will be maintained or improved over the contract period in the event that they are successful in this bid process.

ANNEXURE 7: DISCLOSURE STATEMENT

In terms of the tender condition 8.6, which allows the IDC to conduct background checks on bidders and its shareholders and directors, the IDC hereby requires bidders to provide the following additional information:

1. The IDC considers the integrity of its appointed service providers to be of critical importance. The IDC reserves the right to apply its objective criteria to award to any bidders whose integrity, based on past conduct (during the 5 years immediately preceding the bid submission date), it considers questionable.
2. To this end, the IDC requires each bidder to include in its bid, a disclosure statement which details the following (sufficient information and supporting documentation for the IDC to make its own assessment as to the materiality or seriousness of allegations regarding the bidder's integrity or conduct): any criminal charges made against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct;
 - 2.1. any civil proceedings initiated against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct; and
 - 2.2. any other enquiry or similar proceedings initiated or threatened against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct.
3. Where the bidder is a consortium, the disclosure statement referred to in paragraph 2.2 above must be made separately in respect of each consortium partner.
4. In the event that the bidder's circumstances change, after submission of its bid, regarding any matter referred to in paragraph 2.2 above or in regard to any matter referred to in its disclosure statement, the bidder must submit a written notification to IDC indicating the nature and extent of such changed circumstances.
5. The IDC reserves the right to seek such additional information from any bidder, in respect of the disclosure statement referred to in paragraph 2.2 above, as it may, in its sole discretion, determine, whether such information has been requested under this RFP or otherwise, and may require the bidder to make oral presentations for clarification purposes or to present supplementary information, in respect of the disclosure statement if so required by the IDC.
6. Based on its own assessment of the contents of the bidder's disclosure statement and any publicly available information which is relevant to the contents of such disclosure statement, the IDC will decide whether the bidder's conduct or any allegations relating thereto pose a risk, reputational or otherwise, to the IDC; and if it reaches an adverse conclusion the IDC will in its sole discretion have the right not to award a contract or order.

SIGNED

DATE

(Print name of signatory)

Designation

FOR AND ON BEHALF OF:

COMPANY NAME

Tel No

Fax No

Cell No

ANNEXURE 8: PRIVACY & PROTECTION OF PERSONAL INFORMATION ACT 4 OF 2013 REQUIREMENTS

| | |
|---------------------------------|--|
| Request for Proposal No: | |
| Name of Bidder: | |
| Authorised signatory: | |

Protecting personal information is important to the Industrial Development Corporation (IDC). To do so, IDC follows general principles in accordance with applicable privacy laws and the Protection of Personal Information Act 4 of 2013 (POPIA).

IDC's role as a responsible party, is amongst others to process personal information for the intended purpose for which it was obtained and in line with legal agreements with its respective/ prospective clients, third parties, suppliers, and operators.

Who is an Operator? A person or body/ entity which processes personal information for the IDC in terms of a contract or mandate.

Who is a Supplier? a natural or juristic person that provides a product or renders a service to the IDC. A supplier could also be considered as an operator, an independent responsible party or (together with IDC) a joint responsible party.

If the supplier or business partner provides IDC with its related persons' personal information, the supplier or business partner warrants that the related persons are aware of and have consented to the sharing and processing of their personal information with/by IDC. IDC will process the personal information of related persons as stated under a contractual agreement or as required by any related legislation.

Examples of the personal information of the supplier or business partner where relevant may include (but are not limited to): financial information, including bank statements provided to the IDC; invoices issued by the supplier or business partner; the contract/ legal agreement between the IDC and the supplier or business partner; other identifying information, which includes company registration numbers, VAT numbers, tax numbers and contact details; marital status and matrimonial property regime (e.g. married in community of property); nationality; age; language; date of birth; education; financial history; identifying numbers (e.g. an account number, identity numbers or passport numbers); email address; physical address (e.g. residential address, work address or physical location); information about the location (e.g. geolocation or GPS location); telephone numbers; online and other unique identifiers; social media profile/s; biometric information (like fingerprints, facial recognition signature; race; gender; sex; criminal history).

Example of Special personal information is personal information about the following: - criminal behaviour, or any proceedings in respect of any offence allegedly committed by a data subject or the disposal of such proceedings; religious and philosophical beliefs; trade union membership; political beliefs; health, including physical or mental health, disability, and medical history; or biometric information (e.g. to verify identity).

RESPONSIBILITIES OF SUPPLIERS AND BUSINESS PARTNERS WHO ARE OPERATORS UNDER POPIA

Where a supplier or business partner, in terms of a contract or mandate, processes personal information for the IDC and is considered an operator of the IDC, the supplier or the business partner will be required to adhere to the obligations set out in the IDC data privacy or POPIA policy. This policy sets out the rules of engagement in relation to how personal information is processed by suppliers and business partners on behalf of the IDC as well as the minimum legal requirements that IDC requires the suppliers and business partners to adhere to, including compliance with POPIA as summarised in the below table.

| ITEM | GUIDING CONDITIONS FOR PROCESSING PERSONAL INFORMATION | YES | NO |
|------|--|---------------------------------|--------------------------------|
| 1. | <p>Accountability</p> <p>The respective clients, third parties, suppliers and operators and its members will ensure that the provisions of POPIA, the guiding principles outlined in the policy and all the measures that give effect to such provisions are complied with at the time of the determination of the purpose and means of the processing and during the processing itself. In the event that an employee of the IDC or any person acting on behalf of the corporation who through their intentional or negligent actions and/or omissions fail to comply with the principles and responsibilities outlined, proper corrective measures will be applied.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 2. | <p>Processing Limitation</p> <p>The respective clients, third parties, suppliers and operators and its members will ensure that information is only processed for the justifiable reason and processing is compatible with the purpose of the collection.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 3. | <p>Purpose Specification</p> <p>All respective clients, third parties, suppliers and operators and its members will process personal information only for specific, explicitly defined, and legitimate reasons. The respective clients, third parties, suppliers and operators will inform IDC of reasons prior to collecting or recording their PI.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 4. | <p>Further Processing Limitation</p> <p>Personal information will not be processed for a secondary purpose unless that processing is compatible with the original purpose. Thus, where the respective clients, third parties, suppliers and operators seek to process personal information it holds for a purpose for which it was originally collected, and where this secondary purpose is not compatible with the original purpose, respective clients, third parties, suppliers and operators will first obtain additional consent from the IDC.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 5. | <p>Information Quality</p> <p>The respective clients, third parties, suppliers and operators will take reasonable steps to ensure that all personal information collected is complete, accurate and not misleading. Where PI is collected or received from third parties, the respective clients, third parties, suppliers and operators will take reasonable steps to confirm that the information is correct by verifying the accuracy of the information directly with the data subject or by way of independent sources.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 6. | <p>Open Communication</p> <p>Reasonable steps will be taken by the respective clients, third parties, suppliers and operators to ensure that the IDC is notified of the purpose for which the information is being collected, used, and processed.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 7. | <p>Security Safeguards</p> <p>It is a requirement of POPIA for responsible parties, business partners and operators to adequately protect personal information. IDC will need to review suppliers or business partner security controls and processes to ensure that personal Information is compliant with the conditions of the lawful processing of personal information as set out in the POPIA. This would be a continuous monitoring and review that will be conducted by the IDC at its discretion.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 8. | <p>Data Subject Participation</p> <p>A data subject whose PI has been collected, stored, and processed by the respective clients, third parties, suppliers and operators must have communication channels to attend to may request for the correction or deletion of such information.</p> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

I, _____ (print name) hereby certify that the information, facts, and representations are correct and that I am duly authorized to sign on behalf of the company.

Name of Company/ Entity: _____

Company/ Entity Registration Number: _____

Company/ Entity VAT Registration Number: _____

Signature (Company/ Entity Representative)

Date