

RFP Number: T08/02/24

Description: Request for proposal for the provision of an off-the-shelf e-learning platform with courseware and instructional content design and development to the Industrial Development Corporation (IDC)

Question and Answers Version 1

No.	Question	Type	Answer
1	Please advise if this is a two envelope RFP response system, Technical separate from Pricing?	Admin	Bidders must follow the instruction as per paragraph 11 Returnable Schedules page 8 of the RFP document.
2	Please advise if we are using the email address, tenders@idc.co.za, to submit our RFP response or do we need the IDC online portal to submit?		Bidders must follow the instructions published in the bid document on paragraph 4 "Instructions on submission of bids" pages 4 and 5.
3	What is the size limit of your RFP submission email inbox?		Refer to the answer in question 2.
4	We hereby request an extension of the mentioned bid.		The IDC is not in a position to extend the closing date and time of the mentioned tender.
5	<p>On page 15 there is a statement, "The following courses must be standard in the service provider's offering:", and a list of courses (please see the below). Does the IDC expect the supplier to have these course available as part of their submission?, or does the IDC want the supplier to customise the list of courses for IDC purposes?, or is it both of the options mentioned here? If there is an expectation that the supplier must have these courses, what should the level be, should it be an accredited or non-accredited intervention.</p> <p>The following courses must be standard in the service provider's offering:</p> <ul style="list-style-type: none"> <input type="checkbox"/> IFRS Standards <input type="checkbox"/> Anti-Money Laundering (FICA) <input type="checkbox"/> Public Finance Management Act (PFMA) <input type="checkbox"/> Personal Mastery: Insights Profile Optimizations\ <input type="checkbox"/> Value Chains: Strategies for Development Finance <input type="checkbox"/> IFRS 9: Financial Instruments Impairments <input type="checkbox"/> Mergers & Acquisitions <input type="checkbox"/> King IV Principles 	Technical	Bidders must respond or provide proposals in terms of the issued bid document, paragraph 3 "Scope of work/ Terms of reference".
6	With regards to the content development scope that has been added, can we give you a rate card for pricing purposes because when we do content development we normally get the content from the client and we base our pricing on what need to be done with the content and in cases where the client don't have the content we provide a rate card.		Bidders must follow the IDC costing model paragraph 7, content development is addressed in paragraph 7.3, page 23, Table C.
7	In the Scope of Work/Terms of reference, in the first bullet "Technical and Functional", can you please clarify that these are content topics you expect to be included in the courseware. Is the reference to Artificial Intelligence and machine learning related to technical capability of the platform.		Refer to the answer in question 5.
8	<p>Please advise if the below courses are for the full 850 people mentioned in the document or will it be for a designated group of people.</p> <p>The reporting functionality to enable Workplace Skills Plan (WSP), Annual Training Reports (ATR), B-BBEE and Employment Equity submissions, as well as tracking the number of participants with demographic breakdown and costs for 850 IDC employees.</p> <p>The following courses must be standard in the service provider's offering:</p> <ul style="list-style-type: none"> <input type="checkbox"/> IFRS Standards <input type="checkbox"/> Anti-Money Laundering (FICA) <input type="checkbox"/> Public Finance Management Act (PFMA) <input type="checkbox"/> Personal Mastery: Insights Profile Optimizations\ <input type="checkbox"/> Value Chains: Strategies for Development Finance <input type="checkbox"/> IFRS 9: Financial Instruments Impairments <input type="checkbox"/> Mergers & Acquisitions <input type="checkbox"/> King IV Principles 		The number of people can not be determined at this stage and as indicated in the bid document it will be on an as and when required basis. Also refer to the answer in questions 5 and 6 above.