

Tender Number: T49/12/22

Tender description: REQUEST FOR PROPOSAL FOR THE PROVISION OF CLEANING SERVICES FOR THE IDC HEAD OFFICE IN SANDTON

Question and Answers version 1

No.	Question	Type	Answer
1	Due to the work required to put together a response for this tender, is it possible to consider extending the closing date for 1 week to only bidders who attended the compulsory briefing?	Admin	Due to time constraints on this project, we unfortunately are unable to extend closing date and time
2	On page 16 of bid document, it mentions the buildings floor surfaces which are covered with various surfaces; May you please share the *square meters* covered by different surfaces so that bidders can price the right equipment for each surface.	Technical	Total square meters for the buildings as stated on item 2.1 of the bid document. Carpeted areas square meters (s/m) estimates are: Main building IDC 1 = 18 200 s/m, Auditorium = 1 342 s/m, IDC 2= 2 019 s/m. Tiled areas= 3 439 s/m.
3	Instead of asking bidders to propose the number of staff for each shift as called for in workplan 3.4, may you please consider revising this to give us the numbers of resources required for each shift based on IDC's experience in this service over the years.	Technical	Bidders are required to still provide a proposal of number of staff as per item (5.2.1) Bidder must as part of the proposal motivate the adequacy of resources in line with best practices, number of cleaners per square meter, technology, equipments, etc. These should also be in line with Department of Labour: Cleaning Contract Sector wage reviews.
4	Do we have anchor points in the roof for all buildings	Technical	There are no anchor points in the roofs.
5	<p>Clause 3.5 reads :</p> <p>"The service provider will be held liable for any damage or theft that may be caused to the premises or contents by its employees or be it due to their neglect, whether in normal execution of duties or otherwise and a claim for indemnification can accordingly be imposed by IDC against the service provider."</p> <p>This clause is deemed unacceptable and we would like request that IDC remove this clause from the document. Accidents are exactly that "ACCIDENTS", they do happen at times and as much as we can Guarantee no theft and quality of service, we cannot guarantee that prevention of accidents as they can be inevitable.</p>	Technical	The clause is very clear in that it talks about; any damage or theft that may be caused to the premises or contents by its employees or be it due to their neglect, whether in normal execution of duties or otherwise. The IDC reserves the right to claim damage costs should it be found that the cause is due to: e.g; negligence, etc,
6	Pleased clarify if sub-contracting is CUMPOLSORY for this Bid? Page 11: 12.3.14 States Copy of Joint Venture/ Consortium/ Subcontracting Agreement duly signed by all parties (if applicable).	Technical	The clause says *(if applicable)*.