

Tender Number: T40/10/22

Tender description: REQUEST FOR PROPOSAL FOR THE APPOINTMENT OF A CATERING COMPANY TO PROVIDE CATERING SERVICES AT THE IDC HEAD OFFICE

Question and Answers Version 2

No.	Question	Type	Answer (USE DIFFERENT FONT COLOUR FOR ANSWERS)
1	What was the turnover per annum or per month for the current/former service provider for the catering services?	Technical	Bidders can refer to Annexure A and Annexure E of the bid document which consist of the daily office occupancy and daily canteen sales report. Bidders can also refer to the Q&A v1 response to question 9.
2	What is/was the staff numbers the former/current service provider has/had?	Technical	The bidders should refer to paragraph 7.1 pages 27 and 28 of the bid document.
3	Will our restaurant facility, of which we also provide catering for on-site as well as off site consumption, be suitable for the site evaluation part? Of which there are points to be scored?	Technical	Refer to paragraph 5.2.3 on page 24 in the Bid document. The IDC will be conducting a site inspection at one of the shortlisted bidders, existing reference sites.
4	Are the 13 self-service coffee machines a bean to cup spec or will some also be urns with the self-service in mind? Nestle and Jacobs were mentioned which is mainly instant, thus the clarity?	Technical	Refer to paragraph 3.7 on page 16 in the Bid document for scope on coffee machines. Refer to Annexure D tab Consumables for the scope of free issues.
5	Can the vending machines utilise cash as well as card, or either or?	Technical	Refer to paragraph 3.6 on page 16 in the Bid document.
6	Will the IDC be covering the staff salaries as per the management fee?	Technical	The bidders should refer to paragraph 7.1.1 pages 28 of the bid document.
7	Please clarify the unit of measure on Annexure D tab Consumables for Five Roses Tagless Teabag	Technical	6 x100 x 2.5g not kg.