

Tender Number: T46/10/21

Tender description: APPOINTMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CAR RENTAL SERVICE FOR THE IDC

Question and Answers version 1

No.	Question	Type	Answer
1	How many service providers are you looking to appoint as a Panel?	Technical	Refer to page 6 paragraph 8.7 in the issued bid document. The IDC reserves the right, at its sole discretion to appoint any number of vendors to be part of this panel.
2	The costing table provided in 7.1.1 and 7.1.2 (page 19) requires Total Rental Rate per Annum, however, this cannot be calculated uniformly because there is no clear allocation of rentals per month between rentals with 100km free per day vs rentals on unlimited mileage.	Technical	Please refer to the note with two bullet points, published on page 19, below table 7.1.1 Costing including waivers.
3	The Project timeline mention 5 years period of the contract – is the contract going to be a fixed 5 year contract?	Technical	This is a panel appointment, the appointed service providers need to be available to provide the services, on an as-needed basis, for a period of five (5) years subject to annual review of the service providers performance.
4	The RFP mention about cross border and international rentals services, if you don't have operations outside the SA borders does that automatically disqualify the bidder?	Technical	Bidders will be evaluated as per the evaluation criterias stipulated in the bid document. The disqualifying criterias is stipulated under paragraph 5.1 Mandatory Technical Requirements.
5	If you don't offer unlimited mileage on the rate code, and does not have platinum cards services/benefits for executives does that automatically disqualify the bidder	Technical	Refer to question and answer number 4.
6	What value add structure for all confirmed Reservations are you referring to ?	Technical	Bidders must provide the value add structure they can bring to the IDC. Refer to page 14 paragraph 5.1.1 of the bid document.
7	Management Requirements : Tracking report and or Turn-down policy – our fleet only have tracking devices in luxury and big vehicles, and if you don't have a No turn down policy will this disqualify the bidder from submitting the bid ?	Technical	Refer to question and answer number 4.
8	If a bidder is 100% Black-owned are they also required to submit a partnership / sub-contracting proposal?	Commercial	Paragraph 13 on page 10, is for the promotion of emerging black owned service providers and will not be applicable to a 100% black owned entities.
9	Please provide clarity on the rates required – waivers and non-waivers. The one you say non waivers should only be self-insured rates without any these inclusions that you mentioned (minor damage waiver, e.g Tyre and glass/windscreen/ minor scratches)?	Technical	Bidders rates must include minor damage waiver, e.g. tyre and glass/windscreen/ minor scratches. Bidders are advised that the IDC will not take waivers as we are self-insured, however, not all the IDC's subsidiaries are self-insured. Thus, rate sheets need to reflect both options.
10	Bidders must provide documents to prove the cars are road worthy – do you need road certificate for all the vehicles we have on fleet ?	Technical	Bidders do not have to submit this as part the bid response, however this will be a requirement for insurance purposes.
11	What do you mean by Price Declaration	Technical	Bidders will be required to provide their estimated total cost as per the stipulated cost model reflected on page 19 table 7.1.1.