


Tender Number: T35/09/21

Tender description: REQUEST FOR PROPOSAL FOR THE PROVISION OF HYGIENE SERVICES

Question and Answers version 1

No.	Question	Type	Answer
1	Under cost model 8.2.2, point 6 , how would you like the bidders to price the 2 elements? Should we quote for both or one only?	Technical	Bidders must quote on both scenario's.
2	Is there a picture of the Stainless Steel Oxygen-Pro eco-friendly freshner; What should the size be?	Technical	The size required is 200 ml - refer to below picture. 
3	Since cleaning service provider will help with replacement/replenishment of consumables & Batteries, who will carry the costs when there is damage to the equipment?	Technical	IDC will carry the cost for any damage to equipment caused by the cleaners, however bidders are required to provide proper training on how to replace or replenish consumables.
4	Would IDC consider decontamination from a Microbial level to incorporate the scientific innovation such as Ultraviolet in this tender?	Technical	Bidders must focus on the requirements as specified in the bid document.
5	Would a bidder get Disqualified if they don't have the Waste Disposal Certificate at the time of submitting proposals.	Technical	This certificate will be required from the appointed bidder everytime time the waste disposal is made.