

Tender Number: T49/11/19		
Tender description: REQUEST FOR PROPOSAL FOR THE PROVISION OF CLEANING SERVICES FOR THE IDC HEAD OFFICE IN SANDTON		
Question and Answers version 1		

No.	Question	Type	Answer
1	Will it be possible to give us a breakdown of the square meter of carpets or can we obtain this in the briefing session	Technical	The Tender briefing handled this part where the bid document provides for the total 30 000 square metres divided between 2 buildings, i.e. 25 000 square metres for IDC 1 and 5000 square metres for IDC2
2	Since the bid document does not say anything about high rise windows, would the successful bidder also be required to clean these areas	Technical	The response is no! The successful bidder will only be required to clean windows approximately 3 metres, while above that will be handled separately.
3	Who would supply toilet papers since there is no mention of it in the bid document?	Technical	This is supplied by another service provider on another contract, however, the successful bidder on the cleaning contract will be supplied with toilet papers on daily basis to replenish when doing the cleaning service.
4	Table 8.1, On Human resources cost, what percentage will be used for the 1st year going forward so that we can compare apples with apples during evaluation?	Technical	During tender briefing, an agreement was reached where bidders will be allowed to use the rate of 6.25% and this will only apply to human resources costs(Labour costs)